Hello and Happy Spring! Not only are the flowers blooming, vegetable seedlings sprouting and allergy sufferers suffering, our Critical Care Pavilion seems to change daily and work continues towards the goal of completion in a couple of months! It will be such a nice space for our patients and staff. Family members will be much more comfortable as well. Our District is grateful that this project is both on time and on budget, which is unheard of these days. I cannot wait until you all can go inside and see how beautiful it is. There is so much natural lighting in the entire building and the atrium of the lobby is flooded from a large oval skylight that reflects off massive glass panels that encircle the floors above. You’ll have to experience it for yourself! Photographs just don’t do it justice! Ribbon cutting is scheduled for September 13th and an Open House will be held on Saturday, September 15th. Mark your calendars!

2nd & 4th Mondays  Magic Hanky/Pinky Puppets 9am - 2pm Volunteer Services Office
June 8:  Information Session Anderson Auditorium 4-5 p.m.
June 14:  Board Meeting 9-11 a.m. in Volunteer Services Office
June 26:  Information Session Anderson Auditorium 4-5 p.m.
July 12:  Board Meeting 9-11 a.m. in Volunteer Services Office
July 12:  Concert in the Park at Central Park Performance Pavilion 6-8pm
July 19:  Concert in the Park at Central Park Performance Pavilion 6-8pm
July 26:  Concert in the Park at Central Park Performance Pavilion 6-8pm
Spring Sale Report

This was another wonderful sale for the Service League. To date, we have made $32,044.73 to support our wonderful hospital! We could not have done it without the positive support of our hospital staff, VOLUNTEERS and the community.

Thank you to Jeannie Yee, Gail Tomita, Judy Churchill, Jean Yamamoto and Dian Zarzycki for the many hours of counting and bagging for the cashiers. A huge Thank You also goes out to Kriss Burns for dressing the mannequins to market the merchandise, as well as modeling it! Customers were buying the items right off her back! I would also like to thank the following for all their help “on the floor”; Margaret Peterman, Traci Pimentel, Jim Santos, Gwen Hanson, Jose Aguirre, Nancy Pagan, June Lavattiata, Jill Ziman, Marie Thayamballi, May Barbucia, Emily Castaneda, Donna Alexander, Barbara Larson, Joanne Akizuki, Grace Hsu, Elaine Vallecillo-Miller, Kathy Santos, Marge Potestio, Betty Rogoff and Debbie Jackson. Also, thank you to Shirlee Crockett for working the cash register and Marina Bigongiari and her after-hours group who calculated all of the Employee Payroll Deductions: Judy Churchill, Nidia Javier, Kathy Santos, Maelene Wong and Diane Reading. Many of these ladies did double duty!

As you can see, it takes a small Army to make our sale a success!

Our next sale will be December 3, 4 & 5, 2018, so save the date and keep the Dream going for our Service League and the Hospital.

Thank you for your continued support!
Cherie’ Gamardo—Special Events Coordinator
In the early days of the hospital, before there was a cafeteria, when employees and visitors needed a bite to eat, who fed them? The Service League Coffee Shop Volunteers!!

Menu prices in 1965 read in part:
- Tea and small Lemonade: 10¢
- Tuna sandwich: 45¢
- Egg salad sandwich: 35¢
- Ham sandwich: 60¢
- Toast with jelly: 15¢
- Small fountain sodas: 10¢
- Milkshake: 35¢
- Cake or pie 20¢ or a la mode: 25¢

In early April, while you were casually watching television, you may have been delightedly shocked to see our CEO Nancy Farber and shots of our hospital and employees! Washington Hospital was selected to partner with ABC7 to educate and encourage our community toward healthy living. Over the next two years, there will be filmed segments addressing many different areas of healthcare.

For more information, visit their website at http://www.bayareahealthiertogether.com/

There you can see photos and videos as well as read pertinent articles. The website says:

“Bay Area Healthier Together is built on the belief that healthier people build healthier communities. Delivering medical expert-driven content, this community information, advocacy, and engagement initiative empowers Bay Area residents to take control of their health and wellness – and do so together.”
The Service League is not unlike any business or family. Wise saving and wise spending is always a good plan. Some may look at us and just see people who work at the Lobby desk or in the Gift Shop or help on any number of units in the hospital. What do we need a budget for?

So glad you asked! We have Community Relations expenses that cover the beautiful birth certificates that we provide every new baby born at Washington Hospital. Our CEO, Nancy Farber, personally signs each one as she feels that if a woman has her baby here, she deserves much more than just a rubber stamped signature! We also give each baby a handmade Magic Hanky bonnet as a keepsake. Other handmade items that are given away include quilts for the Special Care Nursery babies, crocheted and knitted blankets and hats for babies and patients in Pediatrics or the Infusion Center and small, heart-shaped pillows for our breast cancer patients to use as protective padding when they use a seat belt. In the Emergency Department, we supply them with stickers, coloring pages, crayons and handmade puppets or stuffed felt animals. Other departments have seen these and asked for some as well! Our Gift Shop remains under the care and management of the Service League. While many hospitals are moving away from this model and handing their shops over to Gift Shop management businesses (who shall remain nameless!), the Service League continues to run this business. And a business it is! Manager Debbie Jackson, oversees the purchasing, marketing, training and staffing with the help of volunteer committee members and Service League Treasurer, Sidne Margolis and our Assistant Director of Volunteer Services, Kimberly MacFarlane. As with any business, there are operating expenses even though everyone is a volunteer. We have annual audits by a CPA firm, maintain a business license, pay credit card fees and taxes. We also have the Service League Health Career Scholarships that we award every year for District students who are pursuing a career in the healthcare field. We offer two renewable scholarships of $1000/year for four years and one 1-time scholarship of $1000. These students not only submit an application but also must go through an interview process. Currently any money raised through tips (sometimes a grateful patient or family member will tip a volunteer upon discharge which they promptly turn into the Tips box in the Gift Shop!), the vending machines in the Surgery Waiting room, the annual Bridge Marathon and any Memorials or Honorary gift donations go to support the Scholarship account. We also have expenses for the running of the Service League programs: the Annual Business Lunch ($10 charge helps), Membership and Board Development (recruitment and training as well as recognition pins, certificates and Social events).

The income from members’ Dues, the Gift Shop, Masquerade Jewelry Sale, commission from Newborn Photography (Bella Baby are professional photographers) all go towards the General Fund where we draw from in order to give our annual donation to the Hospital. While providing service is Job One for the Service League, we also like being able to continue the tradition of helping the hospital financially just as our “volunteer ancestors” did when they first started the Service League in 1955.

If you are interested in more details, a copy of our recently approved Budget for this fiscal year is posted in the Service League office.

Our talented Handcrafters who make our many giveaways to patients would appreciate any donations you can make to keep them sewing and going! They can use:

* Poly Fil stuffing
* Felt (12x12” or larger): Kelly green, Light and Dark Pink, Yellow, Red, White and Black
* Fleece large enough to make a scarf
* Bright colored cotton prints
* Nursery/Baby flannel prints and solids
* Baby yarn (one skein minimum is helpful)
On April 18th, the Service League was saddened to learn of the passing of Inactive Member, Sue McDonough. Sue became a Lobby volunteer in 2000 and served nearly 1400 hours before she transitioned to Inactive member status in 2010. Sue’s dedication to Washington Hospital started even before she joined us, as she was the hospital’s Food Service Supervisor for 25 years!

If you knew Sue and would like to give a Memorial gift in her honor, please get a form in the Volunteer Office. All Memorial donations are designated to the Service League Healthcare Scholarship Fund.

Recently the Service League was the recipient of dozens of handmade scarves and hats by the MEDClub group at Newark Memorial High School. This amazing group of students strive to not only be educated about various topics in the medical field but also to look for ways to volunteer while they learn. Their volunteering can take them as far away as South America or within their own community. Last year, someone taught the members how to crochet. From there, they took the challenge to practice and make wonderful and beautiful gifts for our patients. Kimberly MacFarlane, our Assistant Director of Volunteer Services, was invited to come and receive their donations of kindness.

Thank You, MEDClub group!! Our volunteers will count it a privilege to give out your handiwork to our patients on your behalf.
During Volunteer Appreciation Week 2018, Service League members were invited to a special luncheon at Campo Di Bocce. Assistant Director of Volunteer Services, Kimberly MacFarlane, wanted to try a different venue this year that would provide some time for the attendees to socialize more and have a fun activity to share! By the chatter and laughter, I think that goal was realized.

Upon arrival, hospital volunteers and executive staff were led down “the red carpet” into the banquet room lined with tables laden with beverages, buffet food and desserts. Scattered throughout the room were large cardboard scenes of Italy for those fun photo opportunities with friends.

After a delicious lunch, we heard heartfelt words from our CEO, Nancy Farber, Dr. Bernard Stewart from the Washington Township Health Care District Board of Directors and Dr. Timothy Tsoi, Chief of the Medical Staff. All volunteer groups were recognized; Mended Hearts, WHEA, Spiritual Care and the Service League.

For a very special treat, we were serenaded by Pedro Rodelas, a talented singer who has performed as a principal tenor in local and international opera companies. He sang three beautiful songs to entertain and delight us. The greatest thing of all, he was born at Washington Hospital!

For BONUS entertainment, nearly forty volunteers stayed for an hour to enjoy some fun and friendly competitive Bocce ball!
A Rare Jewel

How many organizations can boast having an active 99-year old in their membership?! Not many! But we can! Emily Hunt has been a Service League member since 1997 and to date has logged over 10,300 hours. She has volunteered taking Newborn Photos and served in the Gift Shop, but now primarily uses her time and talent to make Magic Hanky bonnets and to stuff little heart pillows with fluffy Poly-fil.

To help celebrate this special birthday, her friends from the Magic Hanky/Pinky Puppet group treated her to lunch at her favorite Mexican restaurant. Also joining the festivities were her daughter, Kathy and former office mates Maria Van Sickle and Rob Manosca.

Emily is an accomplished seamstress, quilter, knitter, crocheter and jewelry maker among other talents! And being Bay Area born and bred, she’s an avid A’s and Raider’s fan. When she was young, she and her brother would watch through the fence of the ballpark to see the Oakland Oaks play (Pixar Studios is now where the ball park was). There have been many changes in the last 99 years!!

We all wish Emily a wonderful, happy and healthy year and look forward to celebrating “The Big One“ next April!
Paying It Forward!

It is so exciting to be able to give assistance and support to budding doctors, nurses and other healthcare professionals in our community. The Washington Hospital Service League has been awarding scholarships since our early years and to date have awarded a total of $308,335.00 to deserving students. Currently, the Service League grants two $1,000.00 scholarships annually that are renewable for three additional years, contingent upon the student’s academic performance and continued focus on the healthcare field. A one-time scholarship is also awarded.

A great big THANK YOU to our Interview panelists: **Dian Zarzycki**, Scholarship Chair; **Gail Tomita**, Scholarship Co-chair; **Ruth McGautha**, WHSL 1st Vice President and our two hospital representatives: **Dr. Jess Alsofrom**, a neonatologist in the Special Care Nursery and **Alisa Curry** DPT, the Clinical Coordinator of our IJRR. We received 11 qualified applications and the task is never easy to make a final selection, but here it is! Drum roll, please!!

**PARISHKRITA SRIVASTAVA** is the winner of our 4-year Josephine Walton Health Career Scholarship. She will major in Integrative Biology at University of California, Berkeley with the goal of becoming a surgeon. She is Co-President of the Washington Hospital Medical Explorer Program and has worked hard to increase the membership.

**JENNY YANG** is the winner of the Katherine Fusco 4-year Health Career Scholarship. Her career goal is to become a nurse. She will be attending Dominican College of California this Fall. She has logged over 200 hours of volunteer work at Washington Hospital in the Birthing Center Snack Delivery program.

**NYLE ALMEIDA** has been awarded the one-time $1,000.00 Anna Elola Health Career Scholarship. He will be attending Oklahoma University College of Medicine this fall with the goal of becoming a physician. It was impressive to learn that he was selected to present research findings at the annual meeting of the American Association for Cancer Research in Chicago, Illinois.

Meeting these impressive young people and learning about their past accomplishments and future hopes and dreams is very inspirational. We wish them much success in the pursuit of their goals and count it a privilege to help them on their way.

Our Healthcare Scholarship program is funded in part by donations through Memorial gifts (in memory of someone who passes) or Honorariums (such as to honor a birthday of a special friend “who has everything”). Volunteers who receive tips, are instructed to put them in the Tips box located in Gift Shop. These tips, along with, proceeds from the vending machines in the Surgery Waiting area and the faithful players of the Bridge Marathon all make these scholarships possible!
**Gift Shop News**

What’s New in the Gift Shop?
The Gift Shop has added new items to its inventory including new talking plush, a new line of totes, key chains, cell phone purses, garden items to make your garden shine, apparel for the summer season, baby preemie outfits along with kids books and numerous other items.

Stop by and take some time to shop and just maybe you will find that something special you are looking for or it may be that little something sweet and yummy you may want.

We would like to thank you for supporting the Gift Shop. Our mission is to make it your destination place for shopping.

Debbie Jackson
Gift Shop Manager

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**1st Vice President Report**

**May 2018**

- **Pinky Puppets**
  - On Hand: Plenty

- **Magic Hankies**
  - On Hand: 380

- **ER Stickers**
  - On hand: Plenty

- **Birth Certificates**
  - On Hand: Plenty

- **Uniforms**
  - Newborn Births: 112

- **Crayons**
  - On Hand: Plenty

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**2nd Vice President Report**

**March and April 2018**

**Information Session**

- High School: 77
- College: 2
- Adult: 10
- Spiritual Care: 0

**Orientation**

- High School: 13
- College: 8
- Adult: 1
- Spiritual Care: 0

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**Secretary Report**

**March and April 2018**

- Donated in Memory of Claire Moore from WHSL
- Donated in memory of Mary Hedgecock from WHSL
- Donated in Memory of Sue McDonough. From WHSL

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**Spring has arrived on our campus**
## Volunteer Service League Report

### Adult Membership:

**To date:**
- Active Adult Members: 137
- Associate Members: 17
- Inactive Members: 13
- Honorary Members: 9
- Total WHSL Members: 176

### Student Volunteers:

- College Students: 144
- Junior Students: 141
- Spiritual Care: 24
- Total Student Volunteers: 309

### Total Volunteers: 485

**Actually Staffed(+) & Hours Volunteered(*): March & April:**

<table>
<thead>
<tr>
<th>Category</th>
<th>Hours</th>
<th>Total Hours</th>
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<tbody>
<tr>
<td>Adults</td>
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<td>1,787</td>
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<tr>
<td>College</td>
<td>29</td>
<td>216</td>
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<tr>
<td>Juniors</td>
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<td>435</td>
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<tr>
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<td>98</td>
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<tr>
<td>Trainees</td>
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<td>113</td>
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<td><strong>Total Hours</strong></td>
<td><strong>+1,049</strong></td>
<td>*<strong>2,640</strong></td>
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### Adult Resignations
- Jim Marquez
- Trisha Srivastava

### Change of Status

### Awards Report
March and April

- 1,500 Hrs. Marie Thayamballi
- 5,000 Hrs. Debbie Jackson
- 8,000 Hrs. Jeannie Yee

### Junior Certificates

- 100 Hrs. Navy Agbanlog, Yujia Li, Anna Wadhwa

### College Certificates

- 100 Hrs. Christina Silvelra, Saad Qazi
- 200 Hrs. Snigdha Singh, Thomas Yuen
- 300 Hrs. Anelli Baron, Qianhui Loo, Victor Yang

### New Adult Volunteers
- Cydne Holte—Cuddler
- Marla Moreno—Nursing Assist Unit

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## Treasurer’s Report: February and March

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<tr>
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<th>Amount</th>
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<tr>
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<td>Expenses</td>
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<td>Checkbook balance as of April</td>
<td>$86,771.99</td>
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Minutes from the most recent WHSL Board meeting are posted in the office if any members are interested in reading them. If members wish to see the approved Annual budget, they can make arrangements with our Treasurer, Sidne Margolis, who will be happy to be of assistance.
Start with a 12” square lace-edged handkerchief, work in a little magic and POOF! You have a Magic Hanky!

Forty years ago, the Service League volunteers started making Magic Hankies to give to all of our babies born here at Washington Hospital. Volunteers sew some strategic stitches in the folded handkerchief, attach some satin ribbon ties with embroidery thread “French Knots” and package it up with a sweet poem of instructions.

The tradition is that the baby wears the “bonnet” upon discharge. Mommy puts the bonnet away until the wedding day of this baby. By removing the French Knots on each side of the bonnet, it unfolds to return to its original state of a handkerchief for the bride to carry. Our Gift Shop carries some Magic Hankies, much more reasonably priced than those sold online, if you would like to purchase some as gifts for those babies not fortunate enough to be born here!

Both of my daughters were born at Washington Hospital in the 80’s and when I received these “Magic Hankies”, I didn’t fully appreciate the significance until they both got married. I was so thankful for the gift of this keepsake that was handmade by volunteers I did not even know.

Do any of you have a Magic Hanky story to share?

Happy 40th Birthday, Magic Hankies!

Celebrating a 40 Year Old Hanky!