



Online PDF RADs now available on the Medi-Cal Website....and it's free.

Paper *Remittance Advice Details* (RAD) can be a pain to manage. Why not switch to online **PDF RADs**!

- **Secure** – No more worries about lost or stolen paper RADs. You can use your secure Medi-Cal login to view and download a PDF version of your paper RADs and Medi-Cal Financial Summaries.
- **Easy and Convenient** – The PDF RAD and Medi-Cal Financial Summary will be accessible on the Medi-Cal website from anywhere, any time.
- **Faster** – The PDF RAD and embedded financial summary information is available online earlier than paper RADs and financial summaries.
- **Three Years of Historical RADs** – Up to six calendar weeks of current RADs are available for immediate download. In addition, a historical RAD database will be built up over time. Currently there are historical PDF RADs dating back to April 2017 available on the Medi-Cal website. When complete, three years of historical RADs will be available within one business day of a request.
- **Valid documentation** – Printed versions of the online PDF RADs are adequate to submit as supporting documentation with *Claims Inquiry Forms* (CIFs) and *Appeal Forms*.
- **Go Green** – You will be able to opt out of receiving paper RADs and help California “Go Green”.

Quick & Easy Access:

- 1 **Log into your Medi-Cal account on the Medi-Cal website under the Transaction tab.**
(You must have a signed Medi-Cal Point of Service (POS) Network/Internet Agreement form on file)
- 2 **Click on the “Other” tab**
- 3 **Click on the “Remittance Advice Detail (RAD)” link**

For additional information about PDF RADs, contact the Telephone Service Center (TSC) at 1-800-541-5555 or visit the Medi-Cal website (www.medi-cal.ca.gov).