President's Corner

St. Jude Medical Center arranged an excellent program for our June general meeting, and Mission Hospital has planned a great program for our October 15 meeting. Disaster planning is a timely topic and being prepared for emergency contingencies is extremely important. John Greer, Safety Manager for Mission Hospital and Gary Gilster, Volunteer Emergency Response Team coordinator will give helpful tips on "being prepared" for emergencies.

Hoag Hospital is hosting the January 21, 2019 meeting and has a great program planned (details later).

Important topics will be discussed in the breakout sessions. These sessions are always helpful in that we learn from each other relative to volunteer practices. The Orange County Council of Hospital Volunteers still has an opening on its Board of Directors -- Legislative Chairperson, and we will have openings in the 2019-20 fiscal year (February 1-January 31). There are three Board meetings and three general meetings that Board members need to attend.

I look forward to seeing you at our Monday, October 15, general meeting.

Sincerely,
Pat Pebley, President, OCCHV

ORANGE COUNTY GLOBAL MEDICAL CENTER AUXILIARY

The Auxiliary of Orange County Global Medical Center celebrated its Forty-fifth Annual Summer Luncheon, August 25, 2018. At this event we honor our volunteers and celebrate those who have reached a milestone. Among the many honorees, we awarded a 15 year pin, one 8,400 hours bar, one 12,300 hours bar and one 20,300 hours bar. As members and guests arrived, our student volunteer musical string quartet entertained with beautiful melodies. They continued to play for us as we enjoyed a delicious luncheon catered by the hospital.

Our summer blood drive was held Tuesday, August 28th, 7 a.m. to noon. Our goal was 50 units of blood. We had 51 donors registered but some were deferred for a variety of reasons. The total credited to us was 48 units of life saving blood which, we understand, has the potential of saving 144 lives. A job well done!

Teri Stickel
Auxiliary President
WHY WOULD I WANT TO GO TO AN OCCHV MEETING?

In the past, I have mentioned in this Newsletter how the health care industry is changing across the country, and especially here in California. You have read about it in the papers and seen it on the news. CVS has partnered with Aetna Insurance, Google is looking to get into health care, Amazon has already researched how to make health care less expensive, easier to access and available to everyone. And you know, when Amazon gets involved, change is just around the corner.

Will hospitals disappear, and large health systems fade away? Probably not, and Volunteers will always be necessary in some capacity. But staying aware of the changes and alert to what’s next is a wise step. One of the best ways to do just that is to network with other hospital volunteers and volunteer staff leaders. Sharing information and ideas, being aware of trends and changes, opening up to new service ideas and listening to what is working or not working can help us all to do a better job for our own hospitals as they navigate through these adjustments.

The Orange County Council of Hospital Volunteers (OCCHV) is a network of volunteer staff leaders and volunteers from approximately 10 Orange County hospitals. They meet 3 times a year, in a centrally located facility in Orange. Their purpose is to “educate through the exchange of ideas and to inform the public of the philosophy and scope of the hospital volunteer program”. And ANY VOLUNTEER FROM ANY HOSPITAL IS WELCOME TO COME!!!! That includes you!!

Every meeting includes a speaker on a topic related to health care and to volunteers. Some of our past presentations included “Organizational Culture and Patient Experience”, “Updates in Alzheimers Research”, “Trauma Awareness and Prevention”, and a great presentation on the future of volunteerism from Joan Cardellino.

And it is fun. There is a lovely lunch following the meeting, and even more time to network with your peers. So come, and see what it is all about!!

Hope to see you there,

Vicki Veal
Co-Chairman of the Committee on Volunteer Services
CAHHS
A core purpose of the California Hospital Volunteer Leadership Network is to be a valued source for hospital volunteerism information. In order to accomplish this, the California Hospital Volunteer Leadership Network structure gradually has evolved away from a traditional, hierarchal committee structure to a more flexible network structure that can respond quickly to the changing needs of the evolving health care delivery system.

California’s Hospital Volunteer Leadership Network is hard at work reaching out to state, national and international partners to help us strengthen hospital volunteerism, ensuring it stays relevant and building partnerships with organizations who share our mission to build healthy societies.

- In 2014, we began to explore community partnerships with groups outside of hospitals that support population health initiatives and patient-centered programs. Our findings continue to build in the form of a “digital library” on our website located at:

  www.calhospital.org/volunteer-resource-center

- Since we found during our research that the hospital volunteerism representative seat was empty within most state, national and international volunteer movements:
  
  o In 2017, our network leaders participated in the National Alliance for Volunteer Engagement Conference in Minneapolis. We continue to serve and support the endeavors of this group.
  
  o In 2018, we are participating in the International Alliance for Volunteer Effort (IAVE) conference on a panel of hospital volunteer leaders from three continents to discuss hospital volunteerism in our respective countries. It is important to note that hospital volunteer leaders from Southern California founded IAVE in 1970. The first IAVE conference held in Los Angeles was sponsored in part by the California Hospital Association, Southern California Association of Directors of Volunteer Service, and UCLA/USC hospital auxiliaries. (See founding president Mary Ripley’s biography on the IAVE website especially pages 22-32.)

As our hospitals and health systems continue to examine the best approach as to whether to “build, buy or partner” in order to provide programs to meet population health needs, the California Hospital Volunteer Leadership Network will continue to identify potential community volunteer organizations to supplement the volunteer resources and programs currently available in the hospital setting.

2019 California Hospital Volunteer Leadership Conference: Registration Open

Registration is now open for the 2019 California Hospital Volunteer Leadership Conference, taking place February 11-13, 2019 at the Hyatt Regency in Sacramento. The conference theme is “Volunteerism: Community Partnerships in a Complex World”. The conference registration process is available only online.

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2018 California Hospital Volunteer Leadership Mini-Conferences

California Association of Hospitals and Health Systems (CAHHS) Volunteer Services convened two meetings in a “mini-conference” format using selected speakers and topics from our 2018 California Hospital Volunteer Leadership Conference. The Southern California meeting took place **August 13, 2018 at The California Endowment Center, Los Angeles Conference Center.** The Northern California meeting took place **August 20, 2018 at NorthBay Healthcare Green Valley Administration Center, Fairfield.**

More than 100 mini-conferences participants had the opportunity to:

- Review the information shared at the February 2018 conference
- Hear six-month progress reports from those who attended the February 2018 conference
- Network with professionals peers and other volunteer leaders, many of whom are new to their positions

**CHPAC Volunteer Ambassadors’ Club: Hospital Volunteers Taking an Active Role in Solving Issues Affecting Hospital Communities**

The California Hospital Association Political Action Committee has formed a Volunteer Ambassadors’ Club to allow hospital volunteers to take an active role in solving issues affecting hospital communities.

The club membership, available for only $100, will be active for one year from the date of joining. The club offers many benefits, including special members-only events. The prestigious CHPAC Volunteer Ambassadors’ Club consists of hospital volunteers who want to be a constant and consistent participant in the issues surrounding hospitals.

**Club Benefits**

- A specially designed CHPAC Volunteer Ambassadors’ Club lapel pin.
- Free admittance to most CHPAC Presidents’ Club events.
- Members may bring a guest, free of charge, to one CHPAC Presidents’ Club event of their choice.

**To Join**

- Please see either the CHPAC Volunteer Ambassadors’ Club brochure or pledge form.

Prepared by:

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FROM THE MEMBERSHIP CHAIR

It’s close to time that I will start updates for the 2019 OCCHV Directory. Please check your current directory to see if there are any changes or updates. Send them to me at lindamahar@yahoo.com. Or, give them to me at our October General Meeting.

Thank you.

Linda Mahar
Membership Chair

From the Newsletter Editor

Please consider contributing news about your hospital events, celebrations etc. for publication in the Orange Blossoms.

Email to bjllewandowski@hotmail.com and put OCCHV News in the Subject line. Thank you to everyone who contributed to the Orange Blossoms for this quarter.

Barbara Lewandowski, OCCHV Newsletter Editor

2019 California Hospital Leadership Conference
Sacramento
February 11-13 2019