Volunteers . . . . . . . .
Making a Difference
Mission Viejo/Laguna Beach - Auxiliary News
March 2015

Focus on Service ~ ~ ~
Women’s Wellness Center

Welcome!!

Sue Jacobson-
Nurse Manager

Candice Kaltenbach
Service Chairman

The Women’s Wellness Center is located in the Mission Medical Tower on Crown Valley Pkwy. They have many services available for both men and women. They do Imaging, MRI’s, Mammograms, Bone Density Tests, Ultrasound and more. There are also programs for Massage Therapy and Skin Care Therapy.

The volunteers help in many ways - stocking gowns and linens, making sure dressing rooms are clean and there are gowns available, monitoring the reception area (filling the spa water, refilling the tea cart and generally keeping the reception room neat), and checking all the small waiting rooms. They are also there to greet patients at the door and help direct them to the appropriate area.

The center consists of a Reception Room, Resource Library, Meditation Room, Men’s and Women’s Waiting Rooms for different procedures as well as the many exam and treatment rooms. It is a busy place.

There is a wonderful gift shop - the Valiant Women’s Solutions Boutique that has products not only for cancer survivors but also for new moms.

The Wellness Center is a wonderful asset to Mission Hospital.


Ana Maria Calle, Shelly Brooks, Betty Thurston
What’s Happening in March and April - - - - -

**March**
Mar 3 - New Member Orientation
**Mar 4** - Exec. Comm Mtg - 9:00am MCC
Mar 7 - Patriots Day Parade - Laguna Beach
Mar 8 - Daylight Savings Time Starts
Mar 19 & 20 - Something for Everyone Sale - MV
Mar 17 - Happy St. Patrick’s Day
Mar 26 - Sheet Sale - LB

**April**
Apr 1 - Exec. Comm/Chair Mtg. - 9:00am MCC
April Fool’s Day
Apr 5 - Easter
Apr 15 - Income Tax Due 😞
Apr 26 - BINGO 9-4
Elks Lodge, Mission Viejo

BINGO IS COMING
APRIL 19TH
ELKS CLUB - MISSION VIEJO

1st Quarter Recipient

“HATS OFF TO YOU”

BOB PERRY
TOWER 1 RECEPTION DESK
A Message from our Executive Vice President . . . . .

Lynda Bartlett

Don’t forget the Laguna Beach Patriots’ Day Parade on Saturday, March 7 at 11 a.m. The theme this year is “The Home of the Free Because of the Brave”.

Members of both campuses will join together to walk in the parade, in our uniforms, through downtown Laguna Beach. It’s an easy walk. You can meet at the hospital and car pool or meet at the staging area near LB High School. Details and sign-up sheet are at the reception desk. I hope to see you there – it’s loads of fun! And we go for lunch after!!!!

A Message from our Advisor . . . . . . . . . . . . . .

Sue Marshall

My Dear Volunteers,

I’d like to provide you with an update on the election at Mission Hospital in regard to the Service Employees Union International (SEIU) and also the California Nurses Association (CNA) and the United Nurses Association of California (UNAC). As many of you know, a vote took place for our service and technical employees to either vote in favor of having SEIU represent them or not in favor. The results of the vote was that the majority of service and technical employees chose to continue the direct relationship with the Hospital therefore the SEIU was not voted in to represent our employees. The vote with the nurses unions has still not been determined at this time. There are 22 challenged votes and until those votes get sorted out, we won’t know the final outcome. Hopefully we’ll know in late February or early March. More to come……

I hope you had an opportunity to enjoy TK Burgers. This of course is in appreciation for all of the hard work by our staff, volunteers, physicians and contractors. You all do so much for so many and I continue to hear nothing but wonderful comments about our volunteers and how this hospital could not function without you.

I whole-heartedly agree! Keep up the GREAT work and as always, thank you for your time, energy, and efforts to make our hospital a wonderful place for all. I’m hoping that at some point I can say that I’ve met you all, but I’m not there yet. If you’re near Human Resources (MOB 3, room 464) and would like to say “hi” and introduce yourself, please come on by. If I’m available, I would love to meet you! Sue
A Report from the Conference for the - - - -

CALIFORNIA ASSOCIATION OF HOSPITALS AND HEALTH SYSTEMS

On February 16th, I was fortunate to attend the 2015 CAHHS Volunteer Leadership Conference held in Indian Wells, CA. This Conference is held for 4 days each year, to bring hospital volunteers, volunteer leaders, directors of volunteer programs and hospital administrators together to provide an opportunity for learning, sharing of ideas, examining the future of volunteerism and researching ways to improve our responses to the challenges in today’s health care system. Mission Hospital was well represented this year, with 8 of us from our Auxiliary in attendance. Four of our Board members attended thanks to Auxiliary funds, and 4 attended through other funding or by paying their own way.

Each of us came back with renewed optimism about the future of our Volunteer program. Two of us were actually presenters at the Conference, but all of us had an opportunity to attend a number of workshops, round-table discussions and networking sessions. There are lots of changes going on in the health care systems, and we want to be on the cutting edge right here at Mission.

One of the workshops that I really enjoyed talked about the DONATE A LIFE program started in 2005. This is a national organ and tissue transplant program across the country, helping to save the lives of many Americans each year. As of January 27, 2015, there are 11,769,883 registered donors who have signed up, mostly through the DMV, to be organ and tissue donors.

In many locations, hospitals are using their volunteers to oversee this program, and it has been very successful. I was truly inspired by their presentation and I am hopeful that we will be able to put something together here at Mission one day. It is just one more opportunity for us to help our hospital and to reach out to our community.

Vicki Veal, CAHHS Region II Advisor
Greetings fellow volunteers,

Thank you for sending four of us to the CAHHS (California Association of Hospitals and Health Systems) Conference February 16-19. Participants were: Lynda Bartlett, Paul Rudewicz, Roger Thompson and myself. The others were funded by another organization or paid their own way.

The conference was well organized and informative. Each day was filled with multiple sessions addressing the changing face of health care. We were able to meet in large groups for presentations and also in smaller round table sessions with other volunteers to discuss some of the challenges hospital volunteers are facing whether they are serving in small rural hospitals or ones similar to Mission.

California’s hospital volunteer network is a vital link as we transition to a Population Health module. In order to remain relevant we need to focus on Rethinking, Redesigning and Reorganizing themes. We will be essential to the functioning of the new systems. New opportunities will occur that will change the way we provide service, but we will always be geared to assisting patients and visitors. Much is still unknown but the future will provide exciting opportunities. Just as we have been invaluable assets within our hospitals so we will be within the new outreach.

If you are interested in exploring what went on at the convention, go to www.calhospital.org/volunteers.

A volunteer has approached me and suggested that we all may need a gentle reminder to be open and friendly as we traverse the hospital corridors. Please offer a greeting and smile to all. Some may not respond but you could be offering that “Sacred Moment” opportunity to someone in need.  You are the best!  Pat

SMILE FOR YOU

Smiling is infectious; you catch it like the flu,
When someone smiled at me today, I started smiling too.
I passed around the corner and someone saw my grin
When he smiled I realized I’d passed it on to him.
I thought about that smile then I realized its worth,
A single smile, just like mine could travel round the earth.
So, if you feel a smile begin, don’t leave it undetected
Let’s start and epidemic quick, and get the world infected!

Keep the smile going by sending this on to a friend.
Everyone needs a smile!!!
Making a Difference in a Friend’s day - - - - -

Do you know of a Volunteer who may be ill? having surgery? coping with a problem? experiencing grief? or just needs some cheer? Sometimes just knowing someone is thinking of you can make the difference in your day. Let's lend our support. Just leave a message or send an email and we will do the rest.

Betty Thurston
bettythurston@cox.net
949-951-9459

Pat Bauerkemper
patbauerkemper@gmail.com
949-378-7311

Corresponding Secretaries

A Good Friend is Cheaper than Therapy
Ways & Means Report - Mission Viejo Campus. . . . .
Vice Pres. - Irene Dressler & Ginny Moon

2015 ---- is starting out with a BIG BANG. We sold 19,647.09 worth of merchandise at our uniform sale and the commission for the hospital is a whopping---- $4,911.77. Thank you to everyone for your support! We would like to keep this momentum going the whole year, sooo we would love all our volunteers to help us get the word out when we have a sale coming up. We will be leaving flyers of the up coming sale on top of the filing cabinet in the auxiliary office, please take a few and distribute them to your departments, neighbors, friends, church groups, etc. etc. etc. We really want the public to know they are welcomed.

Our EVERYTHING IS 5.$$ brought in $1,202.17

Our sale in the Pavilion Conference Room on March 18 and 19 will feature “SOMETHING FOR EVERYONE” Some new vendors with books, one of a kind jewelry, fun fashions and one of your favorites “the SHEET” vendor. So come on down between 7:30 and 4:30.

Now for our BIG surprise, on April 26th from 9 am to 4 pm at the Elks Lodge, 25092 Marguerite Parkway in Mission Viejo we will again, by popular demand, the auxiliary will be hosting a MARATHON. Last year we made 10,000.00 toward our pledge. It is so much fun and winners are plentiful. It will be $25 for Morning or Afternoon sessions and 40$ all day (lunch is included with the all day session). This fun event is open to the public 18 and over, so invite your friends, neighbors, co-workers, spouses and anyone else you know who might want to win $250.00 a game !!! All proceeds will go to our pledge to the Neuroscience and Spine Inst. Also if you are interested in helping out to sell tickets, or perhaps serve food for either session please sign up in the auxiliary bulletin board. Again, thank you all for your support in making our goal to our pledge come just a little closer.

Love doesn’t make the world go ‘round, love is what makes the ride worthwhile!

Ways & Means Report - Laguna Beach Campus. . . .
Vice Pres. Nancy Larrabee and Linda McSweeney

SHEET SALE IS THURSDAY, MARCH 26TH
SCRUB SALE IS THURSDAY, JUNE 18TH
Willow Tree hand-carved Figurines by Susan Lordi
Stop by to see the new arrivals of the beautiful Willow Tree collectibles that represent the words we sometimes cannot find. These art forms beautifully express love, closeness, healing, courage, hope….. all the emotions of everyday life. The line has grown to encompass those sentiments that we most want to express to our family, our friends, our mentors or loved ones both far and near. Willow Tree figurines are gifts that become treasures.

New Gift Shop Hours:
Weekdays 9 am to 6 pm
Weekends 10 am to 6 pm

The Auxiliary’s Super Shuttle Service
“UNBELIEVABLE” “UNBELIEVABLE” “UNBELIEVABLE”
The Shuttle Team transported 3,233 passengers for the month of January, 2015!
That is an increase of 2,466 passengers over last year. The Shuttle Team continues to offer an Excellent service to our Patients, Visitors and Staff.
A Preview of Coming Attractions………
Uniform accessories added to the “Well Dressed” Shuttle Driver - Embroidered Maroon Hats, Visors and Jackets to continue the professional appearance of the Shuttle Team Members.
Positions available for Volunteers interested in joining the Shuttle Team as substitute drivers.
Roger Thompson, Chair
“Drive On”

Don’t forget - - - - Mission Hospital Thrift 'N Gift
Lois says to come by and see her!!! We are located in San Juan Capistrano!!! There are some great buys so come on in and browse.
Easter is coming and we have some nice gifts!!
Donations are always welcome AND Seniors always get 10% off!
31892 Plaza Dr., San Juan Capistrano (next to RiteAid)
Lois Lyons, Manager
Don’t Forget Your Directories!

Have you picked up your copy of the 2015 Auxiliary Directory??

Checked your personal information for correctness?
Now turn to pp. 91 and 92 and get all those important dates on your 2015 calendar so you don’t miss meetings and events. Please notify me if your personal information has changed or needs correcting.

Jan Vallely (contact info in directory) Directory Chair

Uniform Logo Change & Price Information

We have had a logo change for the uniforms as well as a slight price increase.
The new price list is in the uniform basket (in the closet) in the Auxiliary room.
The new pricing becomes effective on orders placed after March 1st.
If you have any questions please contact Cheryl Niles (contact information in Directory)

Cheryl Niles, Uniform Chair

Gift Shop Laguna Beach

Count your joys instead of your woes - Count your friends instead of your foes
- Irish Proverb

Happy March, everyone! If you’re looking to wear a bit o’ the green on the 17th, we have it! Also in stock are Saint Patrick’s Day decorations and beautiful new spring merchandise. Come and see our jewelry, clothing, baby gifts and home décor- plus a great new line of inspirational angels, crosses and hearts which you are sure to love. Free parking and 20% auxiliary member discount makes our little shop worth the visit!

Monday through Friday 9am to 4:45 pm

Ronna Kincaid, Gift Shop Chair
MONTHLY HOURS REPORT
As Of January 2015
Aurora Paone
Hours and Awards

Adults
Hours Worked 6996
# of Adults 348
Year to Date Hours 6996

High School Students
Hours Worked 1647
# of Students 136
Year to Date Hours 1647

College Students
Hours Worked 773
# of Students 65
Year to Date Hours 773

Total Hours for January 9,416

Laguna Beach and Mission Viejo
Together We Are Awesome!!

For each petal on the shamrock
This brings a wish your way-
Good health, good luck, and happiness
For today and every day.
HAPPY BIRTHDAY TO YOU!!!!

March
3-09 Barry Kidd 3-16 Dorothy Lydon 3-22 Lana Arseniev
3-09 Michael Wittrock 3-16 Ginny Moon 3-24 David Hicks
3-09 Patrick Ryan 3-16 Soleil Wendell 3-25 Heather Wheeler
3-10 Daley Pecaitis 3-17 Pat Jensen 3-26 Elba Meays
3-11 JoAnn Ford 3-18 Tracy Roschak 3-28 Sheldon Cunningham
3-13 Peter Giammarinaro 3-18 Vyrian Sutton 3-28 James Dal Porto
3-14 Joan Houtz 3-19 James Kadin 3-29 Carolyn Aday
3-15 Jim Morris 3-19 Dominick Monaco 3-30 Mary O’Mara
3-15 Lucille Yaffe 3-20 Jenny Katzen 3-31 Marjorie Lynch
3-16 Lynda Bartlett 3-21 Rosie Cornwell *****
3-16 Darlene Collins 3-21 Eileen Rasmussen

April
4-10 Katie Jones 4-13 Anne Kahle 4-25 Roger Thompson
4-12 Maryhelen Davidson 4-14 Gerda Hartenstein 4-26 Elvie Villanueva
4-12 John Hartley 4-16 Lois Smithers 4-28 Theresa Lee
4-12 Saghar Khalaj 4-22 June Maguire 4-28 Susan Dunigan
3-13 Alice O’Reilly 4-24 Richard Broberg 4-28 Sharon Orff
4-13 Jan Borja 4-24 Ann Schramer ****

Did you know - - - - - -

- - - There are exercise classes in Ste. 159 in MOB 3. See Schedule in Aux. Room.
- - - There is an Auxiliary Office in MOB 3 Ste. 356
- - - There is an Auxiliary Room in Same Day Care - at the end of the corridor across from the Nurse’s Station. There is a sign in computer and also a bulletin board with all sorts of information!!!
AUXILIARY MISSION STATEMENT
To extend and enhance health care ministry by providing volunteer services which reflect the goals and values of the Sisters of St. Joseph, Orange.

Would you like your Newsletter online???
Please contact me - - - - Sue Goode Aux.newsletter2013@gmail.com

The Auxiliary of Mission Hospital
27700 Medical Center Drive
Mission Viejo CA 92691