



Critical Decision Points: The Intersection of Law Enforcement and Patient Care Webinar

Gain the legal clarity you need to respond decisively

Wednesday, November 29, 2017
10:00 a.m. – 12:00 p.m., Pacific Time

The hospital environment is intense, but blood pressures can rise even higher when law enforcement is present. Sometimes staff are unsure how or if they should comply with law enforcement requests, and respect for authority or lack of legal knowledge can make it tough to respond confidently.

This program demystifies the state and federal laws that govern law enforcement access to patients or patient information. Case examples will be used to illustrate common, but complex, situations that often trip up the best-intentioned hospital workers. Participants will gain valuable information to make confident decisions and take away tips to advance working relationships with law enforcement.

Recommended for

Risk managers, emergency department directors/managers, health care attorneys, privacy officers, and compliance officers.

Agenda

Understanding the web of rules surrounding patient confidentiality

- What you can disclose under HIPAA, CMIA, LPS
- When a patient must give permission for disclosure
- The difference between protecting patient confidentiality and obstructing justice

Exploring common law enforcement interactions

- Managing the presentation of subpoenas, search orders, warrants, administrative orders
- John or Jane Does — rules around missing or unidentified patients
- Understanding the different requirements of mental health and substance use disorder laws
- ICE is in the house — emerging immigration issues and enforcement, CHA toolkit
- Mandatory reporting of abuse, neglect or violent injury
- New workplace violence regulations in practice

Proactive steps to prevent mistakes and improve law enforcement interactions

- What to include in your policies and procedures
 - Bolstering hospital and law enforcement relationships
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Faculty

Linda Garrett, President, Garrett Consulting Group, LLC

Lois Richardson, Vice President and Counsel, Privacy and Legal Publications/Education, California Hospital Association



Registration Form

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Tuition

Members* — \$185 (per connection)

Nonmembers** — \$250 (per connection)

Multiple staff can participate from one location for one tuition fee.

*Members are CHA member hospitals, CHA associate members and government agencies. **Nonmembers are limited to non-hospital health care providers, clinics, post-acute facilities, and consultants, insurance companies, law firms and other entities that serve hospitals. Education programs and publications are a membership benefit and are not available to eligible nonmember California hospitals.

Continuing Education

CEs are complimentary and available for the registrant only. Full participation in the webinar is required to receive professional continuing education (CE) credit. Registrant must complete an online survey, attest to participation and, when required, provide a professional license number.

Compliance — This education activity has been submitted to the Compliance Certification Board (CCB)[®] and is currently pending their review for approval of CCB CEUs.

Health Information — Application has been made to the American Health Information Management Association for continuing education program approval.

Healthcare Executives — CHA is authorized to award 2.0 hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, participants must log into their MyACHE account and select ACHE Qualified Education Credit.

Legal — CHA is a State Bar of California-approved MCLE provider. This participatory activity has been approved for 2.0 hours of MCLE credit. Provider number 1980.

Nursing — Provider approved by the California Board of Registered Nursing, Provider CEP #11924, for 2.4 contact hours.

Risk Managers — Application has been made to the American Society for Health Care Risk Management (ASHRM) to award continuing education toward the fulfillment of FASHRM (Fellow), DFASHRM (Distinguished Fellow), and CPHRM (Certified Professional in Healthcare Risk Management) renewal.

Cancellation Policy

A \$50 nonrefundable processing fee will be retained for each cancellation. Cancellations must be made in writing seven days prior and emailed to education@calhospital.org. No refunds will be made after this date. In the unlikely event the program is cancelled, paid registrants will receive a full refund within 30 days.

Three Ways to Register

Online:

www.calhospital.org/law-enforcement-web

Mail:

Complete this registration form.

CHA Education
1215 K Street, Suite 800
Sacramento, CA 95814

Make check payable to CAHHS/CHA

Fax:

Complete this registration form.

Fax credit card order to (916) 552-7506

Member (\$185) Nonmember (\$250)

Name: _____

Title: _____

Organization: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____

Email (required): _____

Cc Email (optional): _____

Payment:

Check enclosed. Make check payable to CAHHS/CHA and include registrant's name.

Credit Card (check one): VISA MC AMEX

Card Number: _____

Cardholder: _____

Expiration Date: _____ Security Code: _____

Billing Address: _____

City: _____ State: _____ Zip: _____

Authorizing Signature: _____