Welcome First-Time Attendees!

Tuesday, February 16, 2016
8:00 A.M – 8:45 A.M.
Hyatt Regency Monterey Hotel and Spa
2016 Presenters

Linda Van Fulpen, CAVS
Volunteer
Sharp Memorial Hospital
Manager
Sharp Grossmont Hospital

Vicki Veal
Volunteer
Mission Hospital, Mission Viejo
Introductions

• Tell us about yourself
  – What is your name?
  – Where are you from?
Since 1954, the Volunteer Services Department of the California Association of Hospitals and Health Systems has promoted and supported health care volunteerism in the state’s hospitals and health systems.
Our Vision

Volunteer Services is an organization that can lessen the economic burden on the system, one that becomes part of a whole team whose sole purpose is to heal and comfort.
Our Mission

The California Association of Hospitals and Health Systems Volunteer Services Department mission is to create and support a favorable climate for voluntary hospital service in the areas of advocacy, governance, fundraising, public relations and service.
Our Purpose

• Advise the California Hospital Association (CHA) Board of Trustees
• Provide a forum to share, collaborate, communicate
• Be an information clearinghouse
• Provide leadership training and development
Hospital Volunteer History

- Nearly 250 years of hospital volunteering in the United States
- Celebrating 142 years of California hospital volunteering
- CAHHS celebrating 53rd annual state-wide conference
About CAHHS

• 85 years ago, Western Hospital Association organized a state association of California hospitals
• 1935, California Hospital Association was established with 385 hospital members
• Soon, the volunteers wanted to be a part of the CHA conferences
• 1952, the first auxiliary conference as part of CHA: 15 expected, 50 attended
About CAHHS (continued)

• 1961, Council of Hospital Auxiliaries was established
• 1963, First volunteers only conference held in San Francisco: 700 attendees from 144 hospitals
• 1964, Council of Hospital Auxiliaries became a division of CHA and added a full-time staff
• 1967, Committee on Volunteer Services (COV) and Directors’ Coordinating Council (DCC) formed
About CAHHS (continued)

• Current day, approximately 13 area councils
• CAHHS is located in Sacramento, California
  – VP, Volunteer Services (Joan Cardellino)
  – Volunteer Services Coordinator (Melanie Shanley)
• 53rd annual conference with 300 attendees
• California Hospital Volunteer Impact Survey
• Look for new surveys to update our database
CAHHS Network Region Map
CAHHS Volunteer Services

Website

www.calhospital.org/volunteers

Facebook

www.facebook.com/CalHospitalVolunteerLeadershipConference
Conference Overview

- Principles of Volunteer Resource Management
- Volunteer Leadership Solutions
- Population Health
- Generations
- Technology
- Retail
- Peer Networking
Conference Format

• What to expect
  – Listen and learn general sessions
  – Listen and learn breakout sessions
  – Peer networking discussion groups
  – Resource displays
  – More!
Conference Program

It’s all in there…

• Hotel map
• Table of contents
• Schedule at a glance
• Daily schedule
• Session descriptions
• Time tables

• Peer networking topics
• Resources
• Committee listings
• Save the date, 2017
CAHHS Conference Registration

- Conference Center, Regency Foyer
  - Lost and found
  - Questions and information
Conference Attractions

• Welcome reception
• Resource displays
• 300+ attendees
• 22 workshops
• 6 general sessions
• 130 California hospitals represented
• 5 out of state hospitals
Conference Features

• Lunches included on Tues., Wed. and Thurs.
• Mom365 Newborn Photography, located in the Regency Foyer, is the official conference photographer offering complimentary professional and group photos.
WiFi Access Code

CAHHS2016
Mobile App

https://californiahospitalvolunteers2016.sched.org

- View the entire event schedule, all speakers, sponsors, exhibitors and other attendees.
- Personalize your schedule.
- Update your personal calendar.
- Sync with your social media accounts to be part of the conference’s online community.
- Share your experiences with your network.
- Keep your social network informed with what’s next and your personal agenda.
- Find out what sessions your friends are attending.
QR Code on Name Badge

• Scan your name badge at designated sessions
During the Conference

1. Clear your calendar/clear your head
2. Get plenty of rest
3. Eat and drink lots of water
4. Talk to strangers (yes, that’s okay here)
5. Wear comfortable shoes
6. Share your ideas, thoughts, resources, etc.
7. Use your program to attend all you can
8. Ask questions
During the Conference (continued)

9. Take notes to share when you return
10. Visit the exhibitors, lots of fun stuff
11. Thank conference sponsors and supporters
12. Divide and conquer if you are here with a group, attend different sessions to broaden your coverage and learning
13. Complete the session evaluations at each session
14. Have FUN!!!
After the Conference

• Complete the online evaluation that will be emailed to your shortly after the conference.
  – Share your conference experience and materials with your hospital and local volunteer groups.
  – See post-conference checklist on page 37 of your program.
  – A Certificate of Attendance will be automatically emailed upon completion of online evaluation.
After the Conference

• Mark your calendar for the 2017 California Hospital Volunteer Leadership Conference.

  – February 20-23, 2017 | Hyatt Regency Mission Bay Spa and Marina
Questions & Answers