SAC Health System and Volunteer Services Partnership

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SAC Health System

Social Action Community (SAC) History

- 1960 – Partnership with LLU and LLUMC
- 1992 – Norton Air Force Base Closure
- Expanding our Clinics
- Whole Person Healthy Living
SACHS Services

- Medical care for the entire family – from infants to adults
- Prenatal services (care for pregnant women)
- Dental care
- Community Health Nursing
- Physical, Occupational, and Speech Therapy
- Neurological/Rehab
- Health education
- Nutritional counseling
- WIC services
- Behavioral Health Services

Affordable complete health care is available for the entire family.
SACHS Mission Statement

- To provide accessible, high quality, whole-person healthcare to the community, enabling families to live vibrant and healthy lives. We strive to provide compassionate and culturally sensitive care in every department and service area.
SACHS Statistics

Patients

- 8,621 Primary Care (29%)
- 4,102 Pediatrics (19%)
- 2,760 Behavioral Health (9%)
- 14,221 Dental (6%)
- 2,727 OB/Gyn (6%)
- 14,233 Family Medicine (31%)
SACHS Student & Resident Population

- 27 Family Medicine Residents
- 8 Psychiatry Residents
- 11 Pediatric Residents
- 2 Nurse Practitioner Students
- 12 Physician Assistant Students
- 360 Medical Students
- 16 Pharmacy Students
- 12 Oral Surgery Residents
- 12 Dental Hygiene Students
- 18 Dental Students
Outsources the role of volunteer onboarding through community relationships and contractual partnership

Provides consistency with the application process and regularly scheduled volunteer orientations and trainings

Automated processing and flow of communication
Current Opportunities

- **Clerical**
  - Chart Audits
  - Gathering health quality information
  - Chart assembly
  - Registration for classes
  - Surveys
  - Family resource Center

- **Food Pantry**
  - Restocking
  - Rotation of food

- **Educational and Classroom Assistance**
  - Marketing
  - Presentations
SACHS Volunteers

Future Opportunities
SACHS Volunteers

- Spiritual Ambassador
- Pray with patients
- Provide comfort
- Companionship
SACHS Volunteers

• Health Leads
  • Receive healthy living RX
  • Connect to Community Resources
  • Works with patient to fill RX
  • Follows up with patient
  • Updates clinic team
Total applications = 1,897
Fully onboarded volunteers = 686
Total internal hours = 65,721
Total external hours = 87,728
Active + Inactive = 700–1000
Who can volunteer?

- Anyone from the Community
- Employees
- Students

Volunteer Process:

- Receive Application
- Obtain Two Reference Responses
- Interview Applicant
- Refer to SACHS for additional Interview
- Complete Volunteer Orientation
- Background Check
- Health Clearance
- Activation
- 1st day of volunteering at SACHS/ Additional hands on training
Who we serve

- UC & CH: 59%
- EC: 27%
- BMC: 8%
- LLUSH: 3%
- LLU: 1%
- Research: 1%
- Community: 1%
Yearly compliance:
- Influenza Immunization
- Health Clearance
- Blue Book
- Pesticide Safety
- HIPAA
- Annual Evaluations

SACHS Clinic volunteer compliance:
- Log onto the Volunteer Dashboard from any computer.
- Record volunteer hours via their online volunteer dashboard.
- Verified by SACHS Clinic employee via automated system