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Greetings from our Volunteer Director
Mary Binkowski

As I reflect on Volunteer Appreciation Month, I am reminded of why I love working with volunteers. I am overwhelmed with gratitude for all you have accomplished for this organization. You helped us expand our services, and you are a vital part of our growth. Your support for our patients, families and staff is appreciated. Your service is true compassion in action.

I hope you all enjoyed the appreciation dinner. If you did not attend, please come by the office. I have a gift and a copy of the program for you.

As we move into the summer, I want to wish you all a wonderful summer filled with lazy days and time spent with family and friends.

WHAT'S NEW?

*The volunteer office is helping implement the new “No One Dies Alone” program. This program is open to adults only. If you would like more information about NODA, stop in the see Mary.

*On the 1st Friday of every month, wear your “Team AVH” tee shirt. If you need one, see Mary.

*As the summer approaches a few housekeeping reminders:
  • Please remember to e-mail Mary with any absences and vacation dates.
  • If your TB test is due, don’t risk getting suspended from the program. Get it done. Be sure to bring your yellow form to Mary.
  • If you are resigning over the summer, reach out to Mary with your last day.

*Volunteers must park in the employee parking lot unless given exception by Mary.

*If you will be absent you must contact your departments and your volunteer/retail director ASAP.
There’s a buzz in the air. It could be the warmer weather. It could be the recent appreciation dinner, which recognized the invaluable contributions of our volunteers. It could be the excitement about the vision for the future of AV Hospital. More than likely, it’s all of those things.

I was honored to be part of the volunteer appreciation dinner in April. Our volunteers are essential to the high-touch patient experience we provide here at Antelope Valley Hospital. Whether it’s a volunteer chaplain holding the hand of a worried family member, a customer service representative helping a visitor select the perfect balloon for an ill loved one, or an ambassador escorting a patient from one area of the hospital to another, the jobs our volunteers do every day truly make a difference. On behalf of the entire leadership team, thank you.

Many of you are aware of the changes occurring here at the hospital. We have been working to improve efficiency and secure a future for the hospital to ensure we’re here for years to come. I appreciate your support and contributions as we go through this transition. I also encourage you to watch our recent videos on the topic, which are available through the hospital’s website or YouTube channel.

By being unified in our journey to greatness, we can accomplish much. I am a firm believer in the value of relationships because there are few things more important than our connections with each other. The relationships you have made here at the hospital – with each other, with our physicians and employees, and with our patients – will make your life and the lives of others richer. Thank you for being here, and thank you for being a part of this journey.

Volunteer Hour Counts

February: Senior 1939, Junior 1336, Total active volunteers 272
March: Senior 2,355, Junior 1,490, Total active volunteers 259
April: Senior 2,088, Junior 1,162, Total active volunteers 252
Auxiliary Installs New Board 2018

Right to left, bottom row: Pearl Bogard, member at large, Judy Hutton, president, Mary Overton, 1st vice president
2nd row: Mary Binkowski, volunteer director; Mary Thurston, treasurer; Millie McMillian, 2nd vice president
3rd row: Jackie Davis, director of retail services; Margret Capell, recording secretary; Bobbie Patton, corresponding secretary; Marsh Pedersen, parliamentarian

Retail Services
Jackie Davis

New To You Thrift Store

It is almost the close of the fiscal year and our thrift store is packed with a lot of wonderful items. Traci, retail manager, is back from her leave and keeping our volunteers very busy making sure the store is appealing and current.

We have been looking for a new and more convenient location for the store since our lease is up soon. If you know of an available retail space, please let me know.

Keep up the great things you all have been doing, we appreciate your dedication and hard work. Everything you do as a volunteer makes a difference somewhere. Thank you for your faithfulness and loyalty.

Gift Shops

Wow, it has been busy this year so far. Sales have surpassed each of the last five years. Between the gift shops and the New To You Thrift Store, the Auxiliary will be able to donate back to the hospital $130,000 this year!

Coming up we will need extra hands for an inventory of both gift shops. Please contact Dennis to be added to the schedule. We will not be open to the public that day.

Before we know it, Christmas will be here so we need to begin preparations. Christmas product will be arriving starting July 15 and continuing thru September. It is a long process but it allows us the time to get all items priced and ready to put in the stores on November 1st.

Follow AVH on social media

@antelopevalleyhospital
@antelopevalleyhospital
@avhospital
## April
- Trinidad, Rebecca, 2
- Banks, Lyle, 3
- Gonzalez, Tamara, 3
- Shaia, Bushra, 3
- Binkowski, Mary, 4
- Camarena, Jose, 4
- Trujillo, Lupita, 4
- Ford, Bobbie, 5
- Rivas, Eloisa, 5
- DeFusco, Barbie, 6
- Sanchez, Anthony, 6
- McBride, Lolly, 10
- Orozco, Meliton, 11
- Davtyan, Suzie, 12
- Gonzalez, Yoselyn, 12
- Foster-Taylor, Rosetta, 13
- Penn, Michelle, 18
- Rahman, Asima, 18
- Albarron, Estaban, 20
- Marlow, Linda, 20
- Seston, Beverly, 20
- Seeber, Calene, 21
- Garfield, Anna, 23
- Olivarez, Olivia, 23
- Halstead, Judith, 30

## May
- Ullah, Omar, 1
- Wilson-Frawley, Harriet, 1
- Bailey, Bryan, 2
- Huizar, Jennifer, 5
- Javidi, Alma, 5
- Altieri, Phillip, 6
- Razo, Luis, 6
- Aguilera, Britney, 7
- Bedgood, Bradley, 7
- Vuong, Eric, 9
- Myers, Nicole, 10
- Gilmer, Malaika, 13
- Sharma, Nita, 14
- Holguin, Emily, 15
- Lee, Harriet, 17
- Cooray, Oshini, 20
- Camarena, Deyanira, 22
- Garcia, Alyssa, 22
- Aldrich, Anne, 24
- Meadows, Kaylesha, 24
- McComas, Amber, 25
- Woods, Esther, 26
- Pecile, Francesco, 27
- Rahal, Christy, 27
- Gonzalez, Lindsay, 28

## June
- Clark, Benjamin, 6
- Silva, Ellen, 6
- Ok, Joey, 7
- Sandoval, Emery, 7
- Runge, Shantelle, 10
- Luster, Ty’Kunia, 11
- Casillas, Briana, 14
- Hawatmeh, Janet, 15
- Hawatmeh, Laurice, 15
- Byers, Russel, 20
- Barraza-Villa, Evencio, 21
- Haddad, Jwan, 25
- Castillo, Danae, 26
- Castillo, Diane, 26
- Engel, Sandra, 27
- Hadaya, Semma, 27
- Nesel, Isabella, 27
- Cushman, Katherine, 28
Great with patients and teamwork
You were caught shining!

Presented to: Susan Bartfai  Dept.: Volunteer
For: Being very loving, kind, caring, and great with the patients
It's a pleasure to have her help on 2017

Presented by: Denise Henderson
Date: 2/1/18

You were caught shining!

Presented to: Susan Bartfai  Dept.: Rest
For: She is a very hard worker and great with the patients

Presented by: Marisela Rosales
Date: 2-1-18

Did someone make a difference!
let us know!

Did someone at Antelope Valley Hospital make a positive difference in your hospital stay or visit? Did they go above and beyond your expectations to help you, offer kind words, or show compassion to you or your family? Please share your experience so we may acknowledge our staff that has provided the quality of care that makes us the hospital of choice.

The person I wish to recognize is:

INEZ CRANES
 Entered/Departed: 1-28-18

I'm sharing my appreciation because:
INEZ WAS VERY IN TUNE WITH THE EMOTION I WAS FEELING DUE TO A SPECIAL FRIEND HAVING SURGERY. SHE COMMUNICATED WITH ME AND TOOK ME STRAIGHT UP TO THE AREA WHERE MY FRIEND WAS CHECKED PER STAFF. MAY WE PUBLISH YOUR COMMENTS IN OUR EMPLOYEE PUBLICATIONS?

Yes  No

May I have your name and patient's name if different:
Thank you.

Please give this card to your nurse or email your comments to Patient-FamilyExperience@antvalley.org

Or mail to:
Antelope Valley Hospital
Attn: Patient & Family Experience
1600 West Avenue
Lancaster, CA 93534

Quality service
with care, compassion and respect.
2018 Auxiliary Scholarship

Awarded to ten high school seniors that have been accepted to study a health care curriculum at an accredited college, university, or technical school. Applicants must be residents of the Antelope Valley High School District for at least two years and a minimum cumulative 3.5 GPA is required.

And the Winners are...

Ivy Ta - Knight High School
Sophia Digiovanni - Littlerock High School
Hunter Daly - Littlerock High School
Tasnia Chowdhury - Highland High School
Salma Fawzi - Highland High School
Brian Paek - Highland High School
Alondra Melendez - Highland High School
Seerat Chawla - Quartz Hill High School
Danae Castillo - Quartz Hill High School
Diane Castillo - Quartz Hill High School
Jouli Safi - Lancaster High School
Austin Adams - Palmdale High School

CONGRATULATIONS to our winners for all of their hard work and dedication!
Best of luck in your studies and all of your health-care pursuits!

Scholarship deadlines for 2019 are yet to be determined; however they are usually due around March. If you are interested in applying for this scholarship next year, please note this opportunity and stay tuned for more information.
Hospital honors 300+ volunteers

LANCASTER — Antelope Valley Hospital has honored more than 300 volunteers who contributed more than 58,000 hours of service to the hospital in 2017 with a dollar value of nearly $1.6 million.

“There are a lot of good things going on at the medical center because of the hospital family, which volunteers are a big part of,” hospital Chief Executive Officer Michael Wall said during an awards luncheon April 19. “I’m pleased that we’re able to recognize volunteers for their valuable contributions.”

The hospital relies on the talents of volunteers to support staff by greeting, visiting with and escorting patients and their families; distributing comfort items; filing; organizing; managing the pet therapy program; and myriad other duties, officials said.

In addition, last year 17 chaplains provided 3,407 hours of volunteer pastoral care and 10 dogs provided 236 hours of pet therapy care.

The celebration included special recognition for two volunteers with more than three decades of service: Katie Christman, 35 years, and Lou Arnold, 36 years.

Five volunteers were honored for achieving a lifetime contribution of more than 10,000 hours: Betty Morgan, 18,000 hours; Shirley Beasley, 16,000 hours; Bobbie Patton, 15,000 hours; Judy Bobotson, 13,000 hours; and Arnold, 12,000 hours.

Additionally, attendees paid tribute to two volunteers in their 90s and seven others in their 80s.

“When you volunteer, you are making a commitment to share that most precious of resources — your time — to make life better for those who are in need. Your gift of time makes a tangible impact to the lives of those individuals who are touched by your generosity,” said Mary Binkowski, the hospital’s director of volunteer resources.”
June 19 thru September 20
One pint of blood can save as many as three lives. Donate during Antelope Valley Hospital’s summer blood drive and you’ll receive:

- Free cholesterol test
- Lucky rubber ducky
- Raffle ticket for our monthly prize drawing

(\textit{bring in this flyer for an extra raffle ticket})

Antelope Valley Hospital Blood Donor Center Hours:

Tuesday and Thursday: 9 a.m. - 6 p.m.
Wednesday: 7 a.m. - 4 p.m.
Saturday: 8 a.m. - 1 p.m.
(\textit{1st and 3rd of each month})

16-year-old donors are welcome with a signed parent consent form. Download the form at avhospital.org.

The AVH Blood Donor Center is located at 44105 15th Street West, Suite 305. For more information or to make an appointment, call 661-949-5622. Walk-ins are always welcome.