



Mastering Medi-Cal Managed Care Webinar

Medi-Cal Managed Care 101, Contracting and Accountability

Tuesday, January 30, 2018
10:00 a.m. – 12:00 p.m., Pacific Time

Over the past two years, the Medi-Cal program has grown significantly and now serves approximately one-third of Californians, with nearly 80 percent enrollment in managed care.

The rapid expansion of Medi-Cal has meant a large transition for particularly vulnerable populations, including seniors and persons with disabilities, as well as low-income families. This shift has also affected hospitals as they attempt to coordinate benefits and ensure Medi-Cal patients are receiving the right care, at the right place, and the right time and that Medi-Cal managed care plans are meeting their obligations in managing care for millions of Californians.

Plan to participate in this webinar and gain a clear understanding of Medi-Cal managed care.

Recommended for

Chief operating officers, chief financial officers, clinical operations executives, case management directors, legal counsel and finance staff.

Agenda

Background on Medi-Cal managed care

- Who's responsible, governing authorities
- Types of Medi-Cal managed care, how they're different
- Top misconceptions about Medi-Cal managed care
- Update on recent network adequacy requirements

Top tips for contracting and working with Medi-Cal managed care plans

- Documentation, documentation, documentation!
- Negotiating medical necessity, eligibility, authorization
- When plans make unilateral amendments to the contract
- Managing the dispute process — steps to resolution
- Addressing a plan's refusal to contract

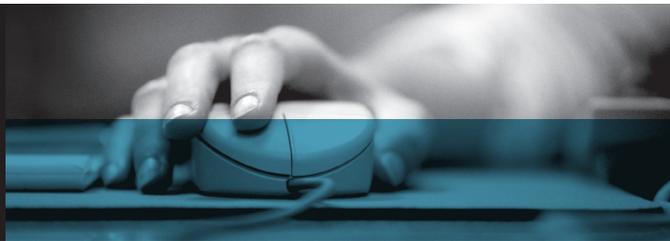
Ensuring coverage and payment for out-of-network services

Steps to hold health plans accountable for patient placement and payment

Recommendations for working with county mental health plans

Faculty

Felicia Sze recently founded the law firm of Rotenberg & Sze, with offices in Sacramento and San Francisco. Previously, she was a partner for three years at Hooper, Lundy & Bookman. Ms. Sze is a recognized expert in Medicaid and Medicare reimbursement matters, focusing on both the managed care and fee-for-service programs. She advises hospitals on these ever-changing programs with an eye to compliance and represents hospitals in disputes against managed care entities and government payors.



Registration Form

Webinar: Mastering Medi-Cal Managed Care

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Tuition

Members* — \$185 (per connection)

Nonmembers** — \$250 (per connection)

Multiple staff can participate from one location for one tuition fee.

*Members are CHA member hospitals, CHA associate members and government agencies. **Nonmembers are limited to non-hospital health care providers, clinics, post-acute facilities, and consultants, insurance companies, law firms and other entities that serve hospitals. Education programs and publications are a membership benefit and are not available to eligible nonmember California hospitals.

Continuing Education

CEs are complimentary and available for the registrant only. Full participation in the webinar is required to receive professional continuing education (CE) credit. Registrant must complete online survey, attest to participation and, when required, provide a professional license number.

Compliance — This education activity has been submitted to the Compliance Certification Board (CCB)® and is currently pending their review for approval of CCB CEUs.

Healthcare Executives — CHA is authorized to award 2.0 hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, participants must log into their MyACHE account and select ACHE Qualified Education Credit.

Legal — CHA is a State Bar of California-approved MCLE provider. This participatory activity has been approved for 2.0 hours of MCLE credit. Provider number 1980.

Important Note: While more than one individual from your organization may listen to the webinars, CEs will only be awarded to the registrant.

How a Webinar Works

You only need a telephone and a computer with a web browser to participate. Audio for the seminar is accessed through a toll-free number (U.S. calls only). If multiple people will be listening to the program at your office, you can listen via speakerphone. The slide presentation is accessed on your computer via the web.

Confirmation and Instructions

Upon registration, you will receive a confirmation email including a link to a website containing complete instructions on how to access the program and presentation materials.

Three Ways to Register

Online:

www.calhospital.org/medi-cal-managed-care-web

Mail:

Complete this registration form.

CHA Education

1215 K Street, Suite 800

Sacramento, CA 95814

Make check payable to CAHHS/CHA

Fax:

Complete this registration form.

Fax credit card order to (916) 552-7506

Member (\$185)

Nonmember (\$250)

Name: _____

Title: _____

Organization: _____

Address: _____

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Zip: _____

Telephone: _____

Email (required): _____

Cc Email (optional): _____

Payment:

Check enclosed. Make check payable to CAHHS/CHA and include registrant's name.

Credit Card (check one):

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Card Number: _____

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Expiration Date: _____

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A \$50 non-refundable processing fee will be retained for each cancellation. Cancellations must be made in writing seven days prior and emailed to education@calhospital.org. No refunds will be made after this date. In the unlikely event the program is cancelled, paid registrants will receive a full refund within 30 days.

