Behavioral Health Care Symposium

December 5 – 6, 2016
Mission Inn Hotel & Spa, Riverside Convention Center
Dear Colleagues:

I am excited to welcome you to the California Hospital Association’s 11th annual Behavioral Health Care Symposium.

Health care is in a time of great change, particularly for those that provide services to, or help manage, patients with mental illness. Where some see uncertainty, others see opportunities to help shape the change we want to see. Will you join me in seeking solutions to some of the challenges we are facing? With your input, we can work together to create new ways of approaching patient care and encourage the growth of community resources to continue progress after patients leave the hospital.

By participating in the symposium you’ve made an excellent start. This event gathers together experts in the field to analyze health care policy and social issues that shape the delivery of care, and that offer ideas on alternative programs and partnerships to ease our overburdened system.

To get the most out of this event, make the time to:

• Get to know your colleagues. Someone with a great program or connections to a key resource could be sitting right next to you.

• Complete the evaluation forms. We value your thoughts and want make this program even better.

• Mark your calendar for next year's program, which will be held December 4-5, 2017 — right here, same time, same place.

Finally, don’t hesitate to reach out to me personally with your thoughts or ideas regarding our industry or on how we can make this symposium even better. I look forward to meeting you this year.

Sheree Lowe
Vice President, Behavioral Health
California Hospital Association

To access the program presentation materials website, scan the QR code to your electronic device.

Or, go to: www.calhospital.org/behavioral-esf-downloads.
## Agenda at-a-Glance

### Monday, December 5

<table>
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<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tr>
<td>8:30 - 9:30 am</td>
<td>Registration, Continental Breakfast and Exhibit Viewing</td>
<td>Upper Concourse 200</td>
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<tr>
<td>9:30 - 9:45 am</td>
<td>Opening Comments</td>
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<td>11:00 am - Noon</td>
<td>General Session</td>
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<td>Noon - 1:15 pm</td>
<td>Hosted Luncheon</td>
<td>Exhibit Hall B</td>
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<tr>
<td>1:15 - 2:15 pm</td>
<td>Panel Presentation and Discussion</td>
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<td>Concurrent Breakout Sessions (choose one)</td>
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<td>4:00 - 5:00 pm</td>
<td>General Session</td>
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<tr>
<td>5:15 - 6:15 pm</td>
<td>Reception at the Mission Inn</td>
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### Tuesday, December 6

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9:30 – 9:45 am  Opening Comments

9:45 – 10:45 am  Keynote Session
Aspire to Change — A Patient’s Story
Sammy Kotmel, Patient and Mental Health Advocate; and
Maja Nelson, Parent and Mental Health Advocate
The story begins with a concerned call from school. Rushing home, parents found Sammy attempting to end her life. The timely call had saved her, but the path to recovery was an arduous process for the entire family. Daughter and mother will share their story of despair and hope after completing the Aspire IOP program that provided Sammy with skills to cope with life, regulate emotions and communicate effectively. Learn how the family navigated the system to find appropriate treatment and take home guidance on how to communicate with family in a time of crisis.

10:45 – 11:00 am  Break and Exhibit Viewing

11:00 am – Noon  General Session
Setting the Foundation for Children’s Crisis Services
John Boyd, PsyD, MHA, Mental Health Services Oversight and Accountability Commission (MHSOAC) Commissioner, Sub-Committee Chair, Children’s Crisis Services Project, Sutter Health System Executive for Mental Health Services, and Chief Executive Officer, Sutter Solano Medical Center and Sutter Center for Psychiatry; and Toby Ewing, PhD, Executive Director, MHSOAC
California’s Mental Health Services Act establishes a vision for integrated care for children and their families based on prevention, innovation, recovery and wellness. But for too many children, our mental health system falls short, particularly for children in crisis. Join us for a discussion of the challenges and opportunities surrounding California’s system of care for children in crisis and the work underway to implement reforms and improve outcomes.

Noon – 1:15 pm  Hosted Luncheon
Šimanek Distinguished Service Award
CHA’s Center for Behavioral Health’s Šimanek Distinguished Service Award recognizes leadership that promotes vision and excellence in behavioral health care services; outstanding contributions to hospitals and health care services for inpatient or outpatient behavioral health settings; and special achievements as demonstrated by a successful project, program or action.

1:15 – 2:15 pm  Panel Presentation and Discussion
Discharge and Aftercare Plans Impact Recovery
Lois Richardson, Esq., Vice President, Privacy and Legal Publications/Education, California Hospital Association; Jessica Cruz, MPA/HS, Executive Director, NAMI California; and Layla Wallace, MFTI, Manager, Social Services, Sierra Vista Hospital
A smooth patient transition from hospital to home or other care is crucial to recovery. This session will explain the laws surrounding release and discharge, including rules for CMIA vs. LPS patients, aftercare plans and privacy issues. Learn when and why family caregivers should be involved in the process and take home operational guidance.

2:15 – 2:30 pm  Break and Exhibit Viewing
2:30 – 3:30 pm  Concurrent Breakout Sessions (choose one)

Rights vs. Risk: How to Manage Unpredictable Patients
Mike Phillips, Esq., Director and Supervising Attorney
Jewish Family Service Patient Advocacy Program
We all know that patients have rights, but safety concerns can sometimes accelerate the decision to take those rights away with a 5150 hold. It’s a common dilemma with serious consequences for the patient. This session will walk attendees through the importance of individual rights in a psych setting, including how to keep people safe while preserving a patient’s rights and humanity. Learn about provider obligations under the law, long-term implications for the patient when you must deny rights, and key do’s and don’ts for providers.

The Intersection of Criminal Justice and Behavioral Health
Mark Gale, Criminal Justice Chair, National Alliance on Mental Illness, Los Angeles County Council
Former inmates with mental illness are turning up more frequently in our EDs. Depending on where the individuals served time, treatment could have been modest to none. Understanding this unique patient population is a key first step to effective treatment. This session will help providers identify and develop strategies to work with this growing population. Learn about resources available to help the transition process at discharge.

3:30 – 4:00 pm  Break and Exhibit Viewing

4:00 – 5:00 pm  General Session

Demystifying County Mental Health Funding
Michael Geiss, Principal, Geiss Consulting
Funding for California’s 58 counties comes from multiple streams, some more easily understood than others. This session will explain the counties’ obligations and outline the relevance and importance of county funding streams for community mental health in California. Participants will learn about restrictions on each of the sources and when the funds must be spent. Information on how hospitals can influence the local expenditure planning process and use of discretionary funds will also be shared.

5:15 – 6:15 pm  Reception at the Mission Inn
Join your colleagues to relax, unwind and discuss the day’s sessions over wine and hors d’oeuvres.
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| 8:15 – 9:15 am | **Keynote Session**  
**Reaching for Hope**  
Sue Klebold, Author, “A Mother’s Reckoning: Living in the Aftermath of Tragedy”  
Following the Columbine High School tragedy of 1999, Sue Klebold worked to understand how her son had become a perpetrator in a mass shooting. Her search for answers led to an understanding of the importance of early intervention and effective treatment for those struggling with thoughts of suicide. A passionate advocate for mental wellness, she shares a story of hope and determination to find solutions that prevent lethal thoughts from becoming lethal actions. | Exhibit Hall A |
| 9:15 – 10:15 am | **General Session**  
**Considering the 24-Hour Hold — Weighing Your Options**  
M. Steven Lipton, Esq., Partner, Hooper, Lundy & Bookman, PC  
The 24-hour hold has evolved to allow time to evaluate ED patients with potential mental illness issues. The 24-hour hold may be a viable alternative to a 5150 with significantly fewer ramifications for the patient. This session will introduce you to the requirements for a 24-hour hold, and explain liability protections and limitations for providers when using a 24-hour hold. You’ll hear guidance on how ED physicians can work with law enforcement to change the 5150 mindset when the 24-hour hold or other options may be better for both patients and providers. | Exhibit Hall A |
| 10:15 – 10:45 am | Break and Exhibit Viewing                                                                                     | Exhibit Hall A |
| 10:45 am – Noon | **General Session**  
**The Reality of Consent**  
Linda Garrett, Esq., Partner, Risk Management Services  
Consent for treatment is complicated. Normally consent is viewed as the ability to say “yes,” but it's also the ability to say “no.” This session will tease apart the laws governing consent for treatment, beginning with an overview of who can consent and the mental capacity needed to consent. Participants will learn how other decision makers and 5150s fit into the mix, and understand the differences between consent and non-consent for physical health care vs. mental health care. | Exhibit Hall A |
| Noon – 1:15 pm  | Luncheon                                                                                                       | Exhibit B  |
| 1:15 – 1:30 pm | Break and Exhibit Viewing                                                                                     | Exhibit Hall A |
| 1:30 – 2:45 pm | **General Session**  
**911 for Hospitals: All-Access Transfer Centers — An Innovative Partnership**  
Lynne Kinniburgh, Manager, Patient Transfer Referral Center, All-Access Transfer Center  
Determining where and when to transfer a patient to the appropriate care site is a time-consuming process for most hospital staff. Extreme waits are not uncommon and many times a patient’s condition may suffer for it. Learn about one approach that manages the patient transfer process from start to end to find the most appropriate hospital, verify bed availability, determine admitting and consulting physicians, and arrange medical transport based on patient need. | Exhibit Hall A |
| 2:45 – 3:15 pm | Break and Exhibit Show Prize Drawing                                                                          | Exhibit Hall A |
| 3:15 – 4:15 pm | **Closing Session**  
**Workplace Violence Prevention — Are You Ready?**  
Gail Blanchard-Saiger, Esq., Vice President, Labor and Employment, California Hospital Association  
Cal/OSHA’s Workplace Violence Prevention Regulations are now being reviewed by the Office of Administrative Law. The final regulations are expected to be broad in scope and will impact all areas of hospital operations. It is likely that every hospital employee will require training — some on a wide variety of topics. The process for implementation will be time-consuming and costly for many. This session will explain what you should be doing now to prepare, identify key deadlines and discuss how to integrate the new regulations into existing practices. | Exhibit Hall A |
Gail Blanchard-Saiger is the vice president of Labor and Employment for the California Hospital Association. In this role she provides leadership for state and federal legislative and regulatory issues related to hospital human resources and labor relations. She is a member of the American Society for Healthcare Human Resources Administration and serves on its Advocacy Committee. Ms. Blanchard-Saiger is a frequent speaker and author on health care workplace law issues.

John Boyd is Sutter Health’s system executive for Mental Health and chief executive officer for Sutter Solano Medical Center and Sutter Center for Psychiatry. Dr. Boyd has an extensive background in health care administration including mental health. He was appointed by Governor Jerry Brown as a commissioner for the State of California Mental Health Services Oversight and Accountability Commission (MHSOAC) and is currently serving his second term. Dr. Boyd has worked as both an inpatient and outpatient therapist throughout his career.

Jessica Cruz is the executive director for the National Alliance on Mental Illness (NAMI), California. Working with legislators, community members and government officials, she advocates for mental health legislation and systems across the state. Her desire to further NAMI California’s mission stems from experience as a family member of an individual with mental illness. Ms. Cruz was appointed by Governor Jerry Brown to the Commission on Mentally Ill Offenders.

Toby Ewing is the executive director of the Mental Health Services Oversight and Accountability Commission, the body that oversees Proposition 63 (the Mental Health Services Act), which has generated $14.4 billion for public mental health programs since 2005. Dr. Ewing has worked on governance reform, government oversight and improving outcomes of public programs with a focus on mental health, child welfare, workforce and education, and veterans’ projects.

Mark Gale is the Criminal Justice chair of the NAMI Los Angeles County Council. He represents NAMI on the Los Angeles County District Attorney’s Criminal Justice Mental Health Advisory Board, serves as a member of the Permanent Steering Committee of the new Office of Diversion and Reentry, and leads the NAMI Crisis Intervention Team partnership with law enforcement in Los Angeles County. Mr. Gale is the father of a son with a serious mental illness.
SPEAKERS

Linda Garrett, Esq.
Partner
Risk Management Services

Linda Garrett is a partner at Risk Management Services and has been providing claims administration and risk management services to public entity clients for over 23 years. Ms. Garrett currently works with over 50 California counties and cities, as well as a number of Nevada rural hospitals, providing training and consultation on a variety of medical/legal topics to public health, behavioral health, and hospital and jail/juvenile hall health care providers. She frequently lectures on issues pertaining to consent, involuntary mental health treatment, patients’ rights, and federal and state medical confidentiality laws.

Michael Geiss is the founder of Geiss Consulting, a management consulting firm. He has over 29 years’ experience providing services to public sector agencies. Mr. Geiss specializes in financial and economic analyses, business process improvement and operations analyses. He has performed work for the numerous state departments, California counties and associations. In addition, he has assisted California’s counties in conforming to new payment structures and developing fiscal plans for community mental health services under the complex public mental health funding system in California.

Lynne Kinniburgh is the transfer center manager for the CALSTAR/All-Access Transfer Center, where she developed and implemented hospital transfer center services, both inbound and outbound, from critical access hospitals to level II trauma centers. Prior to working for the All-Access Transfer Center, Ms. Kinniburgh served as the transfer center/communications manager for Vennhealth, where she interacted with multiple facilities and transport agencies to ensure patients’ quality of care. In addition, she also served as Verihealth’s director of communications for Health Services Integration. Ms. Kinniburgh is a member of the National Association of Air Medical Communication Specialists.

Sue Klebold is the mother of Dylan Klebold, one of the two gunmen responsible for the Columbine High School shootings. In the aftermath of the tragedy, Ms. Klebold emerged a passionate advocate dedicated to the advancement of mental health awareness and intervention. She is a member of the National Loss and Healing Council of the American Foundation for Suicide Prevention and is a member of the National Suicide Prevention Lifeline Consumer-Survivor Subcommittee. Ms. Klebold is donating all author profits from her memoir, *A Mother’s Reckoning: Living in the Aftermath of Tragedy*, to organizations that promote mental wellness, brain research and suicide prevention.

Samantha Kotmel is a student at Chapman University where she is studying psychology. Ms. Kotmel’s personal journey to overcome OCD, anxiety and depression has fueled her to advocate for adolescent mental health and wellness programs. She has partnered with El Camino Hospital and Star-Vista in Northern California to raise awareness about mental health topics. Ms. Kotmel has spoken on behalf of El Camino Hospital’s intensive outpatient resiliency education program for adolescents, ASPIRE, to raise awareness and funds to support additional programs.

Samantha Kotmel
Patient and Mental Health Advocate
Steve Lipton is a partner in the San Francisco office of Hooper Lundy and Bookman, PC. Mr. Lipton’s practice focuses on general hospital representation, including hospital operations, physician contracting, licensing, regulatory and compliance matters and health care transactions. He is the author of CHA’s manual, EMTALA — A Guide to Patient Anti-Dumping Laws, which includes a chapter on EMTALA and psychiatric patients.

Maja Nelson works in the training and development field in Northern California and is a mother of two daughters, Sammy and Jessie. Sammy was diagnosed with OCD, anxiety and depression at age 13. In the pursuit of quality care and resources to help Sammy, Maja developed a determination to change the conversation surrounding mental illness and raise awareness of resources available to help patients and their families.

Mike Phillips is the director and supervising attorney for the Jewish Family Service Patient Advocacy Program. In this role, he provides instruction and training for the mental health community, including information on due process rights for psychiatric patients throughout San Diego County. He is a member of the VIP Mentors (Volunteers in Parole) program and sits on the board of the San Diego Psych-Law Society. He received the Patients’ Rights Advocate of the Year award from the California Association of Mental Health Patients’ Rights Advocates in 2009 and 2015.

Lois Richardson is vice president of Privacy and Legal Publications/Education at the California Hospital Association (CHA). Ms. Richardson is responsible for all health privacy-related issues at CHA and for the development, writing and editing of CHA’s legal publications. Her noteworthy publications include the California Health Information Privacy Manual, Consent Manual, Cal/OSHA Safe Patient Handling Regulation Guidebook, Mental Health Law, Minors and Healthcare Law and Healthcare Workplace Violence Prevention. Additionally, she has served as the executive director for the California Society for Healthcare Attorneys since 2000.

Layla Wallace is a marriage family therapist intern and manager of Social Services at Sierra Vista Hospital. Ms. Wallace has been working in mental health for 14 years serving children in non-public schools, residential treatment facilities and outpatient settings. For the past three years she has been utilizing her skills to work through and with the mental health system to advocate for her patients’ needs at Sierra Vista Hospital. Ms. Wallace is an expert in mental health laws and ethics, and at navigating the challenges related to accessing appropriate services in the mental health system.
Thank you to our exhibitors:

Platinum:

Wipfli LLP/HFS Consultants

Wipfli LLP/HFS Consultants provides comprehensive behavioral health consultation services designed to integrate behavioral health with primary care in order to improve quality, access, reimbursement and treatment for people with psychiatric diagnoses.

Our services are available to hospitals, psych service lines, freestanding psychiatric hospitals, units of general hospitals and community health agencies. We are skilled in behavioral health strategy, operations, financial management, clinical best practice development and achieving optimal quality outcomes.

Visit www.hfsconsultants.com for more information.

Liz Stallings, Director
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Larry Blitz, Director
lblitz@wipfli.com

Shannon Eng, Manager
seng@wipfli.com

Loma Linda University Behavioral Medicine Center

Recognizing the complex needs of patients facing behavioral issues, mental illness and substance use, Loma Linda University Behavioral Medicine Center (LLUBMC) provides a full range of services including inpatient and outpatient treatment. LLUBMC specializes in a variety of issues for children, adolescents, adults and seniors including:

- Anxiety
- Depression
- Eating disorders
- Physical, sexual or emotional abuse issues
- Suicidal thoughts and self-harm
- Addiction
- Chronic pain management
- A variety of other emotional and behavioral health issues

www.llubmc.org

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Christine Brassfield, Director, Social Services
CBrassfi@llu.edu

Norie Bencito, Chief Patient Care Director
NBencito@llu.edu
Thank you to our exhibitors:

Platinum:

**Janssen Pharmaceuticals, Inc.**

Janssen Pharmaceuticals, Inc., a pharmaceutical company of Johnson & Johnson, provides medicines for an array of health concerns in several therapeutic areas, including: attention deficit hyperactivity disorder (ADHD), general medicine (acid reflux disease, infectious diseases), mental health (bipolar I disorder, schizophrenia), neurologics (Alzheimer's disease, epilepsy, migraine prevention and treatment), pain management and women’s health.

Our ultimate goal is to help people live healthy lives. We have produced and marketed many first-in-class prescription medications and are poised to serve the broad needs of the health care market — from patients and practitioners, to clinics and hospitals.

Headquartered in Titusville, New Jersey, Janssen is named after Dr. Paul Janssen, a leading Belgian researcher, pharmacologist and general practitioner. Dr. Janssen led a group of researchers to discover a medicine that helped change the way mental health patients were treated. His company, Janssen Pharmaceutica, joined the Johnson & Johnson family of companies in 1961. Our company remains guided by Dr. Janssen's values of excellence and innovation.

www.janssenpharmaceuticalsinc.com

Caren Sykes, Director, Healthcare Policy & Advocacy – Northern California
csykes@its.jnj.com

Jennifer Cunningham, Director, Healthcare Policy & Advocacy – Southern California
jcunnin2@its.jnj.com

Jen Dalea, Senior Area Business Manager
jdalea@its.jnj.com

Vickie Horwath, Key Account Specialist

Ryan Ito, Key Account Specialist

Bob Sabey, Key Account Specialist
Thank you to our exhibitors:

**Silver:**

**Aligned Telehealth**

Aligned Telehealth is a psychiatric medical group that provides facility-based physician services to hospitals and post-acute facilities. Aligned operates in five western U.S. states, provides services at 35 acute care hospitals and 50 post-acute facilities and employs over 100 psychiatrists. Aligned works with its clients to develop comprehensive behavioral health coverage solutions which use the optimal mix of on-site and telemedicine provider coverage to ensure patients receive timely, comprehensive and high quality care.

www.alignedth.com

Harsha Gopinath, Chief Development Officer
(818) 538-9584, hgopinath@alignedth.com

Mike Barrett, Vice President, Operations
(413) 923-1140, mbarrett@alignedth.com

**All-Access Transfer Center**

When rapid patient placement is vital, the All-Access Transfer Center (A-ATC), manages your entire patient transfer process. From small critical access hospitals to large specialized medical centers, our patient care coordinators provide complete patient transfer support 24/7, 365 days/year. The A-ATC coordinates acute and non-acute patient transfers, including psychiatric and bariatric patient placement, facilitating physician consults, coordination of post discharge follow-ups, and local/ international transportation arrangements.

Please contact A-ATC Manager, Lynne Kinniburgh at (916) 921-4092 or Lynne.Kinniburgh@transfercenter.org.

www.transfercenter.org

**All’s Well Health Care Services**

ALL’s WELL Health Care Services is a privately held, diversified service organization comprised of a cohesive team of innovative people dedicated to providing the highest quality health care staffing services with the greatest value. We provide cost effective solutions to all levels of health care staffing. We bring “Around-the-Clock” recruitment solutions 365 days a year to our health care clients through creative, cost effective, quality staffing of nurses, allied health professionals, therapists and health care administrative personnel.

www.allswell.net

Lori Rice, Vice President
(760) 900-9757, lrice@allswell.net
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ASSA ABLOY Door Security Solutions

ASSA ABLOY, your trusted resource for security and safety solutions for any doorway can improve overall patient experience and reduce operating expenses. Our doors and hardware help hospital staff do jobs more easily.

Product categories address the continuum of care with acoustic solutions, access control, automatic doors and more.

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www.assaabloydss.com/healthcare

Dominic Rizzo, Healthcare Specialist
(909) 703-1679, dominic.rizzo@assaabloy.com

Mike Mack, End User Specialist
(916) 836-6351, michael.mack@assaabloy.com

CannonDesign

At CannonDesign, we believe that sensitively designed facilities positively impact patient outcomes. At the forefront of behavioral health care facility planning and design, our work has encompassed a spectrum of care modalities, ranging from community-based treatment centers to major tertiary-care behavioral complexes. Our team brings together architects, engineers, clinicians, health care executives and interior designers. Together, we develop solutions to the most complex challenges facing health care providers today.

www.cannondesign.com

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Patrick McCurdy, Senior Vice President
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CEP America

CEP America is an independent physician-owned partnership focused on delivering exceptional care for patients across the acute care continuum. Since its founding in 1975, CEP America has expanded nationally, delivering integrated services that span urgent, emergent, inpatient, post-acute and perioperative settings. We are a team of health care professionals striving to exceed the expectations of our patients, our hospital clients, and each other. Many settings. One care journey.

www.cepamerica.com

Sumter Armstrong, Vice President, Business Development
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Andrew Smith, Director, Program Development
SmithA2@medamerica.com
Thank you to our exhibitors:

**Silver:**

**Crisis Prevention Institute (CPI)**

CPI provides staff training for a safer, more productive workplace. Our Non-violent Crisis Intervention® program teaches skills and strategies to prevent workplace violence while balancing the responsibilities of care. Staff learn to prevent situations from escalating at the earliest possible stage, and how to minimize the likelihood of reoccurring issues. CPI can help you comply with legislation and regulations, including Cal/OSHA. To date more than 11 million individuals worldwide have participated in CPI training programs.

www.crisisprevention.com

Kendra Stea, Vice President, Partnerships
(800) 558-8976, kstea@crisisprevention.com

**Direct Patient Logistics**

Direct Patient Logistics is the industry leader in formalized patient transfers including behavioral health patient transfers. One call to our care coordinators is all that it takes! We coordinate the transfer including blast faxes, continual calling for bed placement, recorded phone conversations, regular updates to sending facility and reporting. Our care coordinators are focused solely on finding placement for behavioral health patients — which allows you to focus on the health and wellbeing of your patients.

www.directpatientlogistics.com

Ted Tully, Vice President, Business Development
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Susan Kelly, Director, Key Accounts
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**ERDMAN**

At ERDMAN, we believe that the questions of new service offerings, population health, patient experience, new care models and facilities are not separate, isolated challenges. We believe that by looking at these challenges through multiple perspectives simultaneously, we can come up with more effective and efficient solutions. Through our integrative thinking, we take on the complex challenges to help our clients build healthier communities.

www.ERDMAN.com

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Jenne Meyer, Vice President, ERDMAN Brand
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Scott Nuggent, Project Executive
snuggent@erdman.com
Thank you to our exhibitors:

Silver:

**InvisAlert Solutions**

ObserveSMART — High Reliability Q15 Patient Monitoring System. We prevent suicides, injuries, assaults and associated costs in inpatient psychiatric hospitals by insuring doctor-mandated 15-minute monitoring is occurring. We sync mini iPads with patient wristbands to achieve very high levels of compliance and the system costs less per year than a single incident.

www.invisalertsolutions.com

Pete Nagy, Chief Executive Officer
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Regina Widdows, Chief Clinical Officer
(215) 431-0827, rwiddows@invisalertsolutions.com

**PSYChEANALYTICS**

Federally Qualified Health Center providers can improve their patient care, outcomes and revenues by using PSYChEANALYTICS to identify and treat patients with mild-to-moderate behavioral health conditions. Our patient-centric solution quickly identifies patient issues for the physician and matches their treatment to the clinic’s behavioral health resources that are now covered services under Medi-Cal. In addition to point-of-care DECISON SUPPORT and reimbursement expansion, we deliver structured data and analytics for improvement of outcomes and public health.

www.psycheanalytics.com

Dave Haddick, Chief Executive Officer
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Jlb Martens, Vice President, Business Development
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**ReddiNet**

ReddiNet is a dedicated emergency communications network that facilitates information exchange among hospitals, EMS agencies, paramedics, dispatch centers, law enforcement and other health care system professionals over a reliable and secure network.

www.reddinet.net

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Silver:

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St. Joseph’s Behavioral Health Center

St. Joseph’s Behavioral Health Center is a licensed, not-for-profit facility providing comprehensive services to the Stockton community since 1974. St. Joseph’s Behavioral Health features inpatient and outpatient facilities offering a variety of services for adults and adolescents. Our specially trained staff of board-certified psychiatrists, physicians, and licensed professionals are committed to providing compassionate, quality care, and creating an atmosphere that fosters communication, trust and personal growth.

www.stjosephscanhelp.org

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**Californians Allied for Patient Protection (CAPP)**

CAPP’s mission is to protect access to health care through California’s landmark MICRA law. The CAPP Coalition includes more than 1000 members, including CHA and individual hospitals throughout the state.

www.micra.org

AJ Kennedy, Communications Director
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Riverside Convention Center

Exhibit Hall A
- General Sessions
- Breakout Sessions
- Exhibit Viewing

Exhibit Hall B
- Lunch Sessions

Ballroom, Lower Concourse
- Breakout Sessions

EVENT MAP
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Many thanks to the curriculum committee members who gave generously of their time and expertise to develop this symposium.

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