SOUTHERN SAN JOAQUIN VALLEY AREA COUNCIL

October 5, 2015

Hosted by: Adventist Medical Center, Selma Auxiliary, Selma, California

President, Donna Archer called the General Meeting of the Southern San Joaquin Valley Area Council to order at 10:10 a.m. Donna welcomed everyone and thanked Adventist Medical Center, Selma Auxiliary for hosting the meeting. Donna also thanked the Selma Auxiliary for their decorations reflecting Breast Cancer Awareness Month.

Donna led everyone in the Volunteer prayer followed by the flag salute.

Sue Kerns, President of Selma Auxiliary welcomed everybody and thanked the Selma team for all of their help preparing for the meeting.

Vania Tate, Secretary called roll. There were 12 hospitals represented, 47 members, 3 DVS's and 2 guests from Sonora Regional Medical Center for a total of 52 attendees.

Vania Tate, recently nominated Secretary, read the Minutes from the March 2, 2015 meeting. The minutes were approved as read.

REGIONAL ADVISOR, PAST CHAIR, COMMITTEE ON VOLUNTEER SERVICES
Louis Peltier shared that eleven hospitals in the Southern San Joaquin Valley Area Council achieved awards from the national organ procurement organization. The new Chief Nursing Officer was instrumental in acquiring this recognition. Louis discussed the California Hospital Volunteer Leadership Conference being held in Monterey, February 15-18, 2016. He encouraged attendees to make their reservations early as the hotel will fill up quickly due to the location. At the convention there will be a specific tract of education breakouts for volunteers regarding leadership, recruitment, and identifying new leaders in your organizations.

TREASURER'S REPORT: Anita Waits reported as of August 31, 2015, the ending bank balance is $5,839.55.
GIFT SHOP REPORT: In Judy Archer's absence, Donna Archer reported at Kaweah Delta they have two very popular new items from two new vendors. A cell phone clutch in assorted colors and a purse size hair brush. Both items have been selling quickly. Thirty six hair brushes were sold in two days!

REGIONAL ADVISOR REPORT:
Donna thanked Richard for driving from San Diego to be with us.
Richard stated the role of volunteers is changing. We are needed more than ever. What is the future role of a hospital volunteer? We must never forget that many people that come to the hospital have never been there before. They are frightened and nervous and that is just the parking lot. Be kind and patient with your patient's and their families.
There was over 300 people in attendance at the 2015 conference. You are closer to Monterey than you are to Indian Wells, please plan on attending. We are trying our best to get speakers that are of interest to you and make the conference worth your while.

OLD BUSINESS: None

NEW BUSINESS:
The Nominating Committee presented the slate of officers for 2016.
Diane Freet introduced the Nominating Committee consisting of Adventist Medical Center - Reedley, Clovis Community Medical Center, and St. Agnes Service Guild, Fresno.

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<th>Position</th>
<th>Name</th>
<th>Location</th>
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<tbody>
<tr>
<td>President</td>
<td>Alice Brown</td>
<td>Mercy/Mercy Southwest</td>
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<tr>
<td>President Elect</td>
<td>Marcia Dickey</td>
<td>Kern Medical Center</td>
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<tr>
<td>Treasurer</td>
<td>Anita Waits</td>
<td>Delano Regional Medical Center</td>
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<tr>
<td>Secretary</td>
<td>Vania Tate</td>
<td>Mercy/Mercy Southwest</td>
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Dorothy Custer made a motion to accept the slate of officers. The motion was seconded and all were in favor.

There was a motion to send the President and President Elect to the 2016 Conference in Monterey. There was a second and all were in approval.
PRESIDENT'S REPORTS:
Guild/Auxiliary Presidents gave updates on their activities since the March 2015 meeting.

Round Table Discussions included:
- Discussion of new programs including the "Early Bird" program at Mercy Hospital, Downtown. The Early Bird Volunteers are stationed at the Information Desk from 7:00am-9:00am. The volunteers are very advantageous to the patients arriving for surgery. The "Night Owl" program is in the process of being set up. These volunteers will be available to direct visitors and patients to the hospital E.R., and make discharge phone calls. Several of the hospitals are in the process of implementing a Pet Therapy program and Cuddle Programs.
- There was discussion regarding what it currently takes to become a volunteer including health screenings.
- A very sensitive and awkward issue is when a beloved long time volunteer can no longer physically or mentally continue to work. It was discussed that the first thing to do is contact the volunteer's family and make sure the family is aware of the declining health. And in some hospitals, there are short term clerical projects that does not require a lot of walking, standing or remembering and these volunteers are asked and encouraged to participate.
- The 3 R's was discussed - Recruitment, Recognition and Retention of volunteers.
- Storage of Gift Shop inventory.

INVOCATION/LUNCH PROGRAM:
Sue Kearns introduced Laurie Schirling RN, OCN, CN-BN, Breast Care Manager and Patient Navigator at the Adventist Health / Breast Care Center in Hanford. The topic was Breast Cancer Prevention. Laurie's presentation included a hand out describing Time To Heal, a 12-week holistic rehabilitation program designed to help women after breast cancer treatment.
INSTALLATION OF OFFICERS:
Martha Cover, current President Elect of Sonora Regional Medical Center, Volunteer and Membership Chair and the Northern San Joaquin Valley Area Council newsletter editor was the Installation Officer. Martha presented each officer with a plant, and read a short biography of each person. Martha read an inspirational reflection and then resided the oath of office and the officers took a pledge.

ANNOUNCEMENTS:
Next Meeting: March 7, 2016, Bakersfield Memorial Hospital

OPPORTUNITY DRAWING

The meeting was dismissed at 1:33pm

Respectfully submitted
Vania Tate