

CAPAssuranceSM

A RISK PURCHASING GROUP

For Your Protection. For Your Success.

Superior Hospital Professional Liability Protection

SUPPORTED BY THE FINEST RISK MANAGEMENT SERVICES

CAPAssurance, A Risk Purchasing Group, provides superior medical malpractice insurance to hospitals and health care facilities. As a program of the Cooperative of American Physicians, Inc., CAPAssurance knows the business of health care. The CAPAssurance program offers flexible and secure risk financing options backed by one of the nation's most solid professional liability insurers - one that boasts more than \$5 billion in assets and an A+ (Superior) rating by A.M. Best.

As experts, innovators, and advisors, CAPAssurance consultants will partner with your risk management team to help you foster a culture of safety, reduce risk, and improve operational efficiency.

In today's turbulent world of health care, change is a constant. The CAPAssurance medical professional liability program provides you with the tools and resources you need to run a safe and successful health care business:



Culture of Safety

- Leadership Rounding
- Communication and Teamwork
- Caring for the Caregiver
- Patient and Family Centered Care
- National Patient Safety Goals



Proactive Risk Assessment

- Specialty-Specific Risk Assessments
- Discharge Process and Coordination of Care Assessment
- Proactive Risk Identification Across Hospital Services
- Sentinel Event Alert and Gap Analysis
- Failure Modes and Effects Analysis



Responding to Adverse Events

- Root Cause Analysis
- How to Communicate Unanticipated Adverse Events
- How to Talk to Patients After an Adverse Outcome

CAP is licensed as a property and casualty broker-agent and surplus line broker (California License No. OB72723). Insurance purchased by CAPAssurance is from a non-admitted or surplus line insurer that is not licensed by the state of California.

Managed by



COOPERATIVE OF
AMERICAN PHYSICIANS

For more information, call us at
800-499-6248, or visit our website at
www.CAPAssuranceprotects.com