Next Steps for the California Hospital Engagement Network

March 26, 2012
Welcome & Program Overview

Liz Mekjavich
California Hospital Association
Dr. Perrott is senior vice president and chief medical officer for CHA. His responsibilities include all clinical issue areas, including CHME, HQC, the Medication Safety Committee, and the Joint Committee on Accreditation and Licensing. He is actively involved in the California Hospital Patient Safety Organization, and was recently appointed to The Joint Commission (TJC) Board of Commissioners.

Prior to joining CHA, he was senior vice president/CMO at Salinas Valley Memorial Healthcare System, a TJC hospital surveyor, and maintained a part-time practice. In addition, he spent 10 years as a full-time faculty member at UCSF and Harvard University/Massachusetts General Hospital.
California Hospital Engagement Network

David Perrott, MD, DDS
Senior Vice President, Chief Medical Officer
California Hospital Association
Faculty: Ann Marie Giusto, RN

Ann Marie Giusto, RN, recently joined CHA as vice president of quality. In this role she is responsible for overseeing quality improvement strategies, initiatives and advocacy on behalf of our member hospitals. In addition, Ann Marie is lead on directing the efforts of the California Hospital Engagement Network. Prior to joining CHA, she worked in the payer, provider and employer arenas. She has developed strategies and implemented initiatives that combined data analysis, research and technology to improve provider quality, efficiency, policy and patient satisfaction. Ann Marie is a registered nurse and continues to work in the emergency department at John Muir Medical Center.
California Hospital Engagement Network Needs Assessment Learnings and Next Steps

Ann Marie Giusto, RN
Vice President, Quality
California Hospital Association
Agenda

- Recap of Hospital Engagement Network
- Needs Assessment Findings
- Next Steps and Key Dates
- Questions
Goal: Unified Quality Improvement and Patient Safety Program

CHA, CHPSO and the Regional Associations are finalizing the plans for a unified approach. The goals are:

- Alignment of existing quality/patient safety programming in a coordinated, statewide approach
- Stable funding to maintain a robust infrastructure
- Standardized data collection with in-depth analysis
- Data and resource sharing
- Development of support programs
- Attract external funding
Overview

- As a part of the **Partnership for Patients** initiative, the Department of Health and Human Services (HHS) has provided $218 million to 26 state, regional, national, or hospital system organizations.

- CHA is subcontractor to Health Research & Educational Trust (HRET), an affiliate of the American Hospital Association (AHA).
  - 33 state hospital associations are among the subcontractors.
Goals

Common Goals and Expectations:
- 40% reduction in harm
- 20% reduction in readmissions
- Build capacity and capability

HRET Approach:
Customized for State and Local Needs
- Science of spread
- Specific statewide needs
- Identify local champions
Clinical Areas of Focus

AREA 1
- Adverse drug events
- Readmissions

AREA 2
- Catheter-acquired urinary tract infections (CAUTI)
- Central line-associated blood stream infections (CLABSI)
- Surgical infections and complications
- Ventilator-associated pneumonia (VAP)

AREA 3
- Falls
- Pressure ulcers
- Venous thromboembolisms (VTE)

AREA 4
- Obstetric-related injuries

Foundational work across all areas:
- Teamwork, culture and leadership
Share Tools

Implementation Strategies

Support Structure

Networking

Peer-to-Peer Learning
## Characteristics of Participating Hospitals

<table>
<thead>
<tr>
<th>Hospital Type</th>
<th>% of all participating hospitals</th>
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<tbody>
<tr>
<td>General medical/surgical (1672)</td>
<td><img src="#" alt="Graph" /></td>
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<tr>
<td>Teaching hospitals (487)</td>
<td><img src="#" alt="Graph" /></td>
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<tr>
<td>Rural Referral Centers (129)</td>
<td><img src="#" alt="Graph" /></td>
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<tr>
<td>Childrens hospitals (33)</td>
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<td>Psychiatric hospitals (40)</td>
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<tr>
<td>Acute Long-term care hospitals (31)</td>
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<table>
<thead>
<tr>
<th>Hospital Location/affiliation</th>
<th>% of all participating hospitals</th>
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<tbody>
<tr>
<td>In 100 largest US cities (319)</td>
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<tr>
<td>In 25+ hospital systems (399)</td>
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<tr>
<td>Rural hospitals (672)</td>
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<tr>
<td>Urban hospitals (1165)</td>
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<thead>
<tr>
<th>Hospital size</th>
<th>% of all participating hospitals</th>
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<tr>
<td>Critical access hospitals (431)</td>
<td><img src="#" alt="Graph" /></td>
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<tr>
<td>Not CAH, &lt;100 beds (454)</td>
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<tr>
<td>Not CAH, 100-299 beds (636)</td>
<td><img src="#" alt="Graph" /></td>
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<tr>
<td>Not CAH, 300+ beds (316)</td>
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California has the largest number of participating hospitals in HRET HEN and is the third largest HEN nationwide.
Our Participation is Diverse

- Acute Long Term Care
- General Medical/Surgical
- Medicare Teaching
- Academic Medical Center
- Cancer Hospital
- Critical Access
- Acute Psychiatric Hospitals
- Children's Hospital

- Size:
  - <50
  - 50-99
  - 100-199
  - 200+

- Location/Affiliation:
  - In Hospital System
  - Urban
  - Rural
Over 70% of hospitals have requested assistance in 7 OR MORE clinical areas
Each measure area has at least 50% of participating hospitals requesting support — over 80% requested support in Falls and Preventable Readmissions.

- ADE: 74%
- CAUTI: 78%
- CLABSI: 70%
- FALLS: 84%
- OB: 52%
- PU: 66%
- SSI: 67%
- VTE: 65%
- VAP: 62%
- PR: 85%

**Percent of Hospitals Interested in Receiving Support**
CMS wants to call attention to hospital improvement to celebrate success

CMS requires that all participating hospitals report to show progress toward our goals

- One process measure
- One outcomes measure
## California is a High-Reporting State

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<tr>
<th>Clinical Area</th>
<th>Process Measure(s)</th>
<th>Outcome Measure(s)</th>
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<tbody>
<tr>
<td>Adverse Drug Events</td>
<td>CMS</td>
<td>CMS</td>
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<tr>
<td>CAUTI</td>
<td>CMS</td>
<td>CMS</td>
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<tr>
<td>CLABSI</td>
<td>CDPH</td>
<td>CMS/CDPH</td>
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<tr>
<td>Falls</td>
<td>The Joint Commission</td>
<td>CMS (HAC)/CALNOC</td>
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<td>Pressure Ulcers</td>
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<td>CMS (HAC)/CALNOC</td>
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<tr>
<td>OB</td>
<td>OSHPD/ The Joint Commission</td>
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<td>Readmissions</td>
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<td>CMS</td>
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<td>SSI</td>
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<td>VAP</td>
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<td>VTE</td>
<td>CMS</td>
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<td></td>
<td>The Joint Commission</td>
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Collaborative and Reporting Landscape in California

HSAG Learning & Action Network
- Patient Safety First
- HSAG HAI Collaborative
- Stop Cauti (CUSP)
- Patient Safety Clinical Pharm
- Preventing Readmissions Network

National Healthcare Safety Network (NHSN)
CA Assessment & Reporting Taskforce (CHART)
CDPH HAI Collaborative

CA Health Care Safety Net Institute (SNI)

IHI Perinatal Collaborative
- Delivery Room Management
- Avoiding Readmissions via Collaboration
- Community Based Care Transition
- Institutional Impact VTEI

CA Maternal Quality Care Collaborative
- Collaboration Alliance for Nursing Outcomes
- National Database of Nursing Quality Indicators

Note: Not an inclusive list
Next Steps for Hospitals

- 4/4 HRET National Webinar
- More info forthcoming at www.calhospital.org/calhen
- Identify teams within organization to work with us on all areas of interest
- Identify champions and communicate successes to CHA
Thank You

From California Hospital Association:

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agiusto@calhospital.org
Questions

Online questions:
Type your question in the Q & A box, hit enter

Phone questions:
To ask a question hit 14
To remove a question hit 13
2012 Publications

- California Hospital Survey Manual — A Guide to the Licensing and Certification Survey Process
  New publication — now available

- California Hospital Compliance Manual
  Now available

- Consent Law
  April 2012

- California Health Information Privacy Manual
  Summer 2012

More info at www.calhospital.org/publications
Upcoming Programs

- **Consent Law**
  April 17, San Diego; April 18, Ontario; April 26, Irvine
  May 8, San Ramon; May 9, Sacramento; May 22, Universal City

- **California Supreme Court Brinker Decision:** What it Means to Hospitals, Web Seminar
  April 16, 10:30 a.m. – Noon, PT

- **California Congressional Action Program**
  May 6 – 9, Washington, DC

- **Health Information Privacy, Web Seminar**
  May 16, 10 a.m. – Noon, PT

- **Hospital Reimbursement**
  June 5, Sacramento; June 20, Glendale; June 21, Irvine
Thank You and Evaluation

Thank you for participating in today’s briefing. An online evaluation will be sent to you shortly.

For education questions, contact Liz Mekjavich at (916) 552-7500 or lmekjavich@calhospital.org.